
Agenda

- Pilot Period in Review
- Lessons Learned
- Feedback and Next Steps

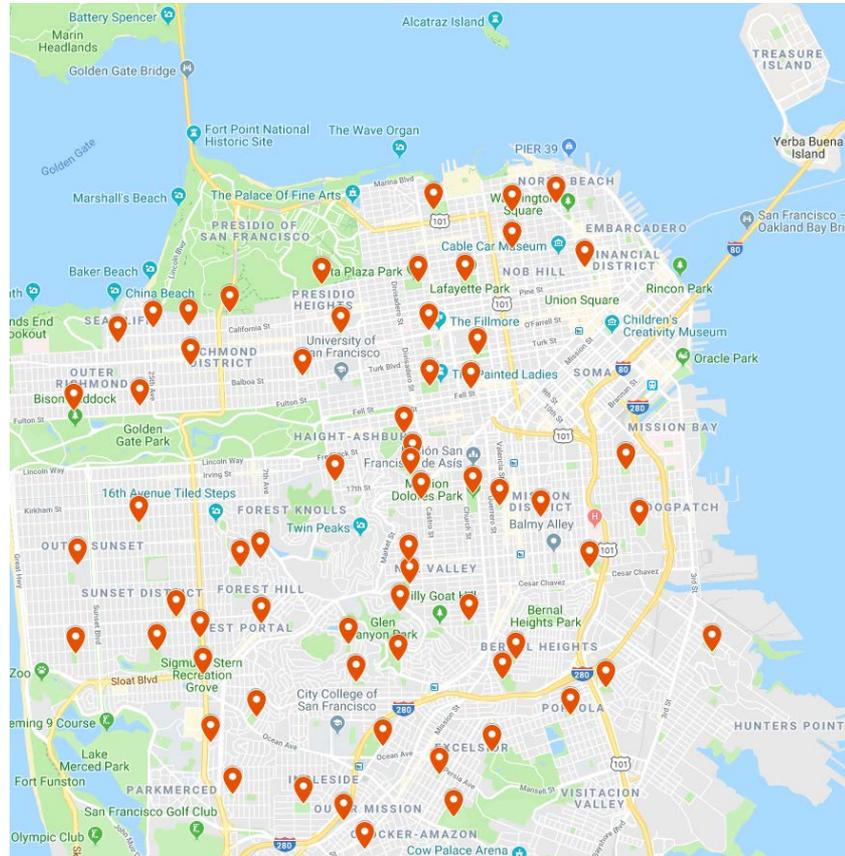


Golden Gate Park Tennis Center Timeline



SFRPD Tennis Complexes

- 64 Tennis Complexes
- 123 Tennis Courts



Initial Pilot Reservable Tennis Courts

- 11 Tennis Complexes, 21 Tennis Courts, 6 Pickleball Courts
- Limited to sites with 3 or more courts

1. Alice Marble Courts (2 of 4)
2. Balboa Park Courts (2 of 4)
3. Crocker Amazon Courts (1 of 3) – Lighted
4. Dupont Tennis Courts (2 of 4)
5. Joe DiMaggio Courts (1 of 3) – Lighted
6. JP Murphy Courts (1 of 3)
7. Julius Kahn Courts (2 of 4) – Pickleball Option
8. John McLaren Courts (4 of 6)
9. Moscone Courts (2 of 4) – Lighted
10. Mountain Lake Courts (2 of 4)
11. Parkside Courts (2 of 4)



Pilot Period

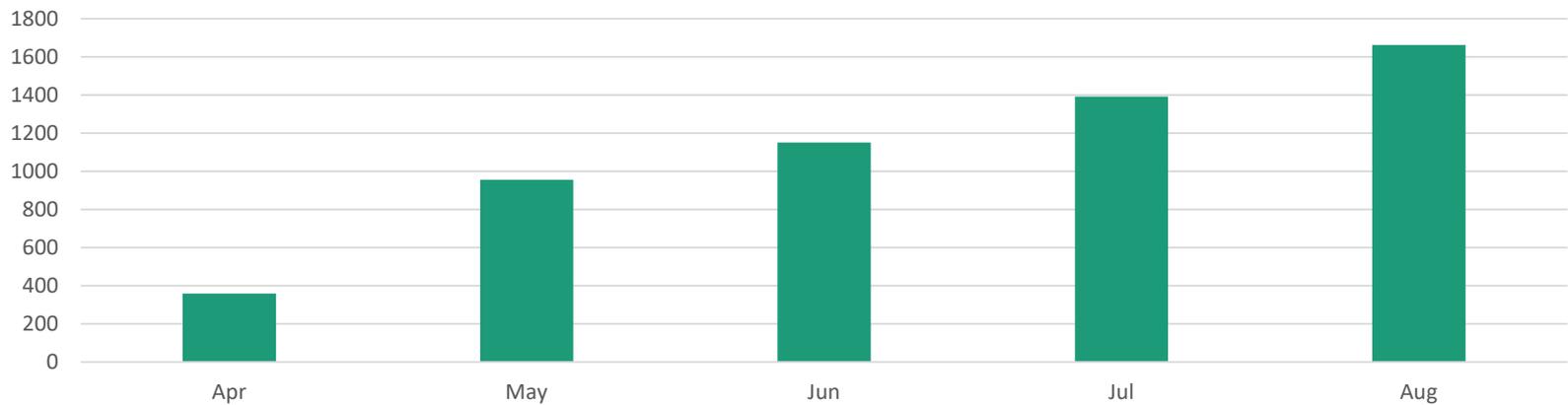
- 1.5 Hour Reservation Slot
- No More Than One Per Day Per Person
- No More Than One Week In Advance
- No Fee
- Some Times Not Available
 - Senior Programs
 - High School Programs
 - RPD Programs
 - USTA Matches (McLaren Only)



Pilot Period Usage – Bookings Over Time

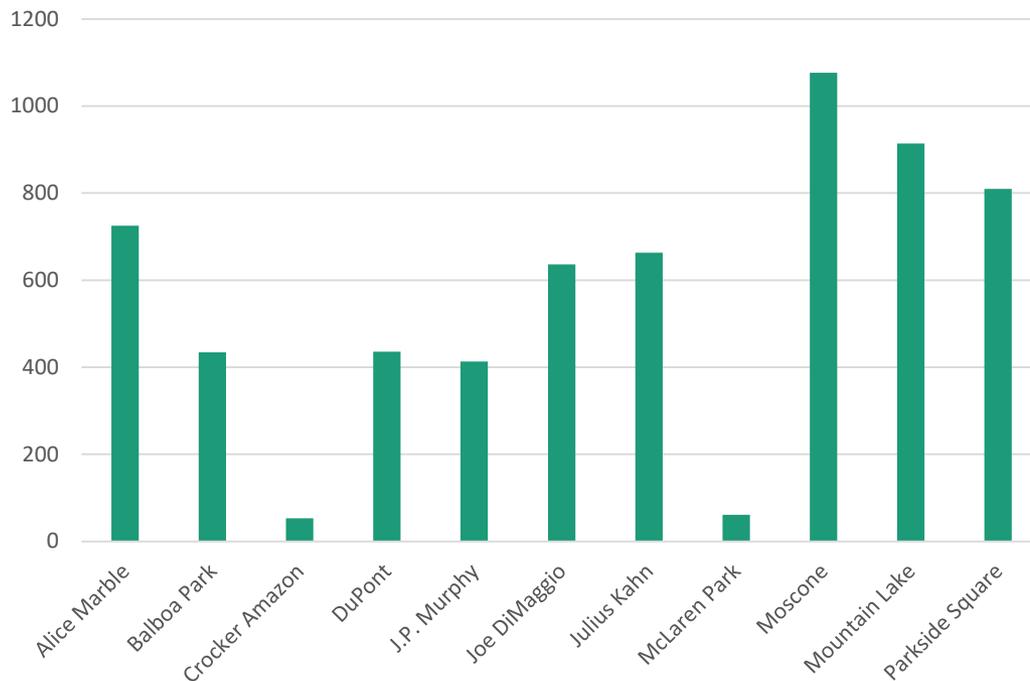
- 1,474 users
- 6,222 total bookings

Total Number of Reservations Booked Over Time



Pilot Period Usage – By Complex

Total Number of Reservations by Complex



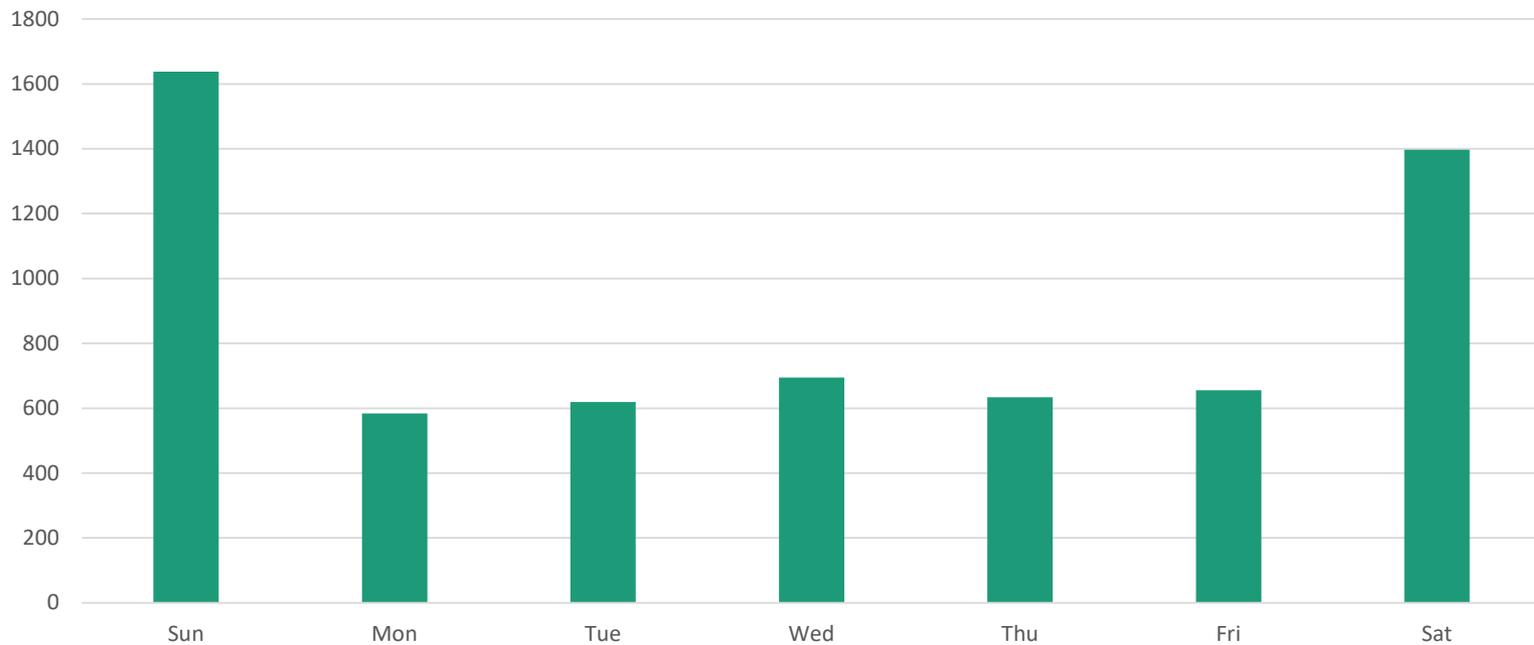
Court Name	Total Number of Reservations
Alice Marble	725
Balboa Park	434
Crocker Amazon	53
DuPont	436
Joe DiMaggio	413
JP Murphy	636
Julius Kahn	663
McLaren	61
Moscone	1077
Mountain Lake	914
Parkside	810
Grand Total	6222

Note: McLaren used for YTA and USTA Matches



Pilot Period Usage – Each Day

Total Number of Reservations Each Day



Feedback: Overall support

“I have really been enjoying the reservation system and know that others I have run into on the tennis courts also are glad that San Francisco has this resource available. I have been able to play on different courts that I usually wouldn't have access to since they are across town. With the guaranteed reservation I have an incentive to play on other courts in other neighborhoods. Thank you for doing this and hope it continues.” (July 2019)



What's worked

- SFRPD continues to communicate and post signage.
- The system IS working and the number of reservations has grown over the past six months.
- For the most part, the public has been able to reserve courts and play without calling Park Rangers.
- The system is not overwhelmed by teaching pros. SFRPD continues to monitor. Please report unauthorized use and SFRPD can block account.
- 15-minute grace period and limits to one booking per day and three bookings per week are working.



Public Comments

- Technical issues
- Signage
- Permit issuance
- Timing of reservation availability
- More courts
- Numbering of Courts
- Duration



Tech

- Some time spent in early months to help the public understand how to sign up for an account and log in.
- Technical glitches have been minimal.
- Suggestions have included listing amenities at each court (e.g., lights, parking).



Signage

- Update old signage
- Post more signage



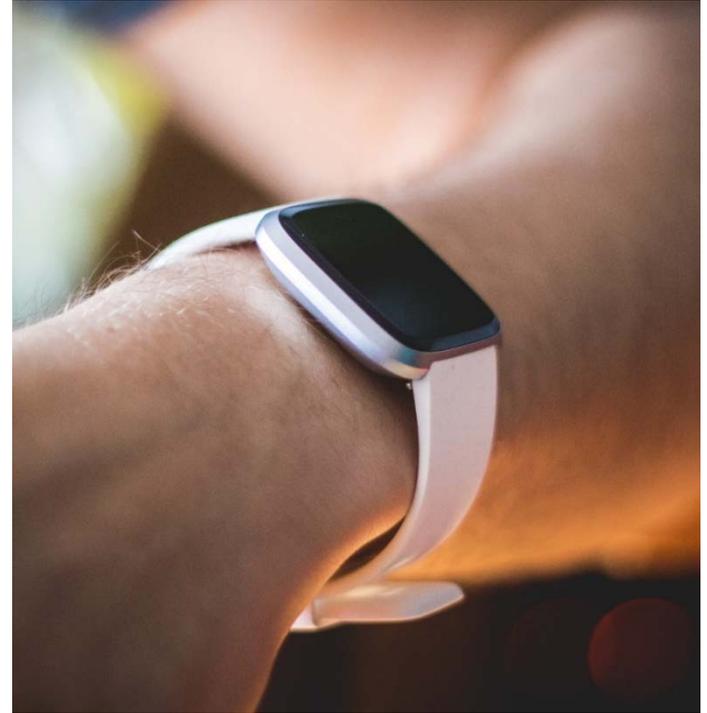
Permit

- Electronic vs. paper
- Permit issuance includes acknowledgement and understanding of permit terms and conditions as well as court rules



Timing of reservation availability

- Availability to book at 6 am instead of midnight seven days in advance

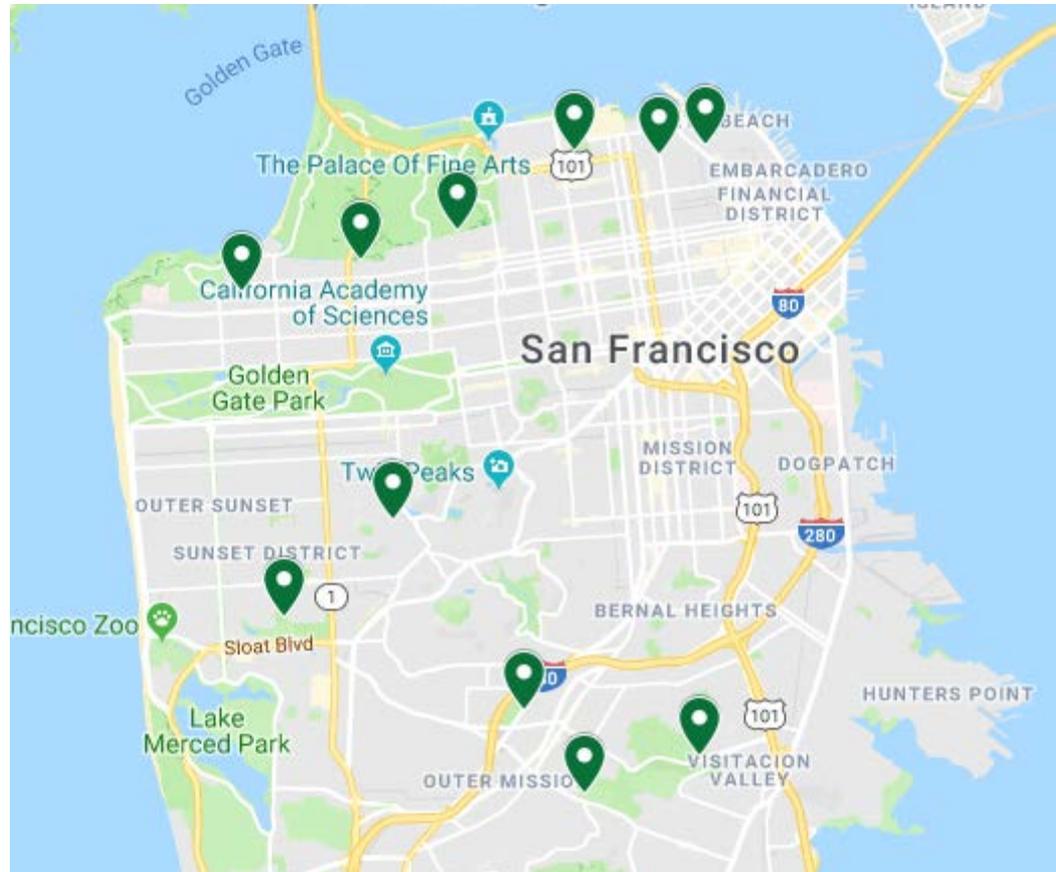


Courts

- Request to expand to more courts in the city



Proposal to Expand Pilot System



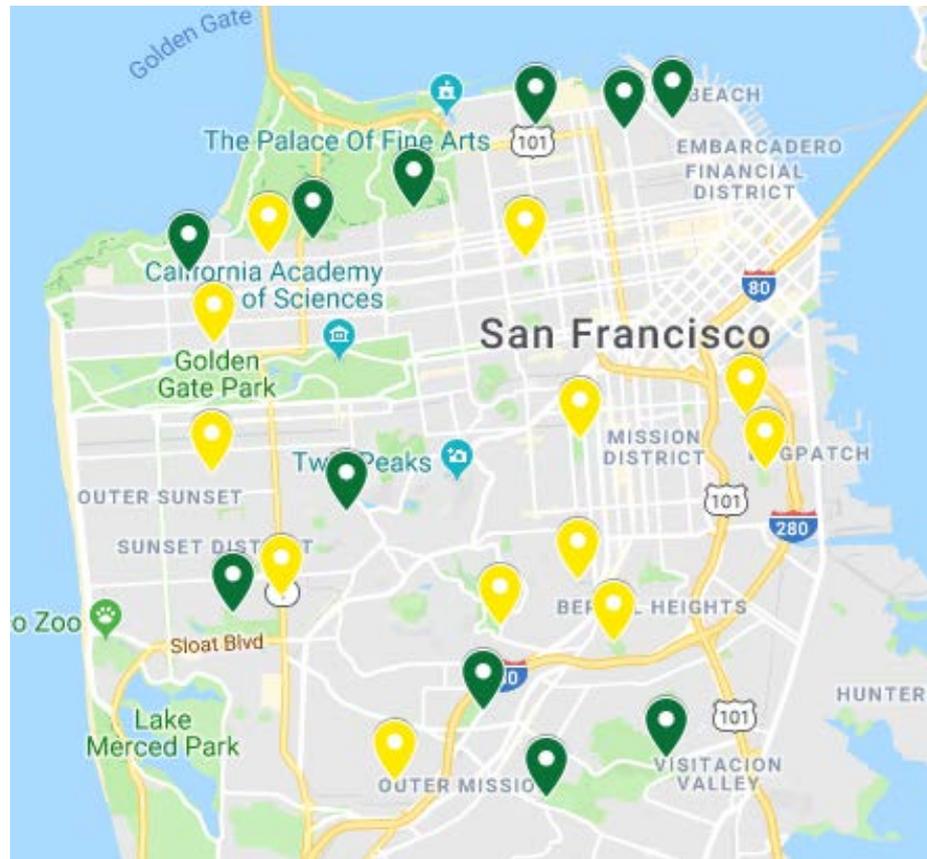
Existing System Does Not Cover Entire City

Proposal to Expand Pilot System

- Existing System Does Not Cover Entire City
 - **Due to location of complexes with 3 and 4 courts**
- Expand to Cover Sites with 1, 2 and 6 courts
 - 2-court sites – Use 1 of 2 courts.
 - 1-court sites – Only court but difficult to use these sites since you don't know how long you need to wait.
 - 6-court site – Dolores: use half of the courts.
- Lighted Courts in addition to Crocker, Joe D and Moscone:
Glen Park, Hamilton, Jackson, Dolores, Upper Noe

Proposed New Reservable Complexes

- 12 New Complexes (yellow)



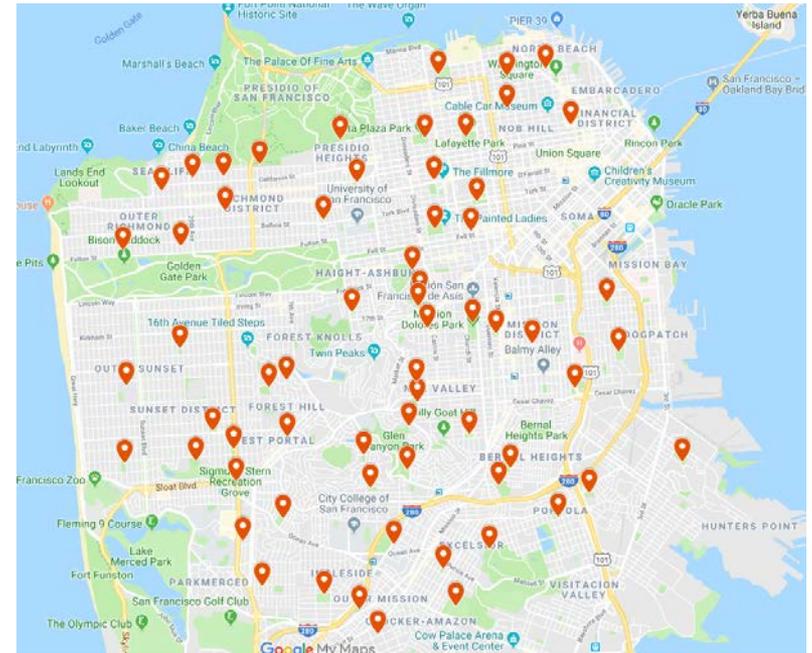
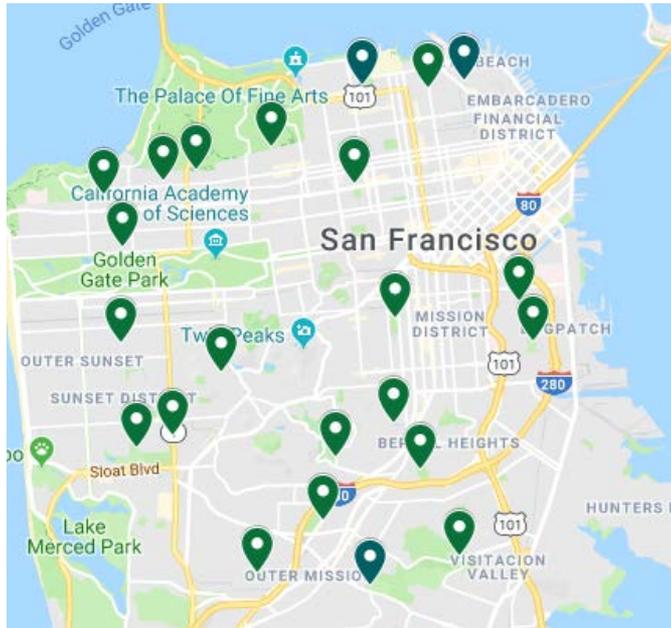
Proposed New Reservable Complexes

1. Fulton Court (1 of 1)
2. Glen Park Courts (1 of 2) – Lighted
3. Hamilton Courts (1 of 2) – Lighted
4. Jackson Court (1 of 1) – Lighted
5. Larsen Court (1 of 1)
6. Minnie & Lovie Ward Courts (1 of 2)
7. Mission Dolores Park Courts (3 of 6) – Lighted
8. Potrero Courts (1 of 2)
9. Richmond Court (1 of 1)
10. Saint Mary's Courts (1 of 2)
11. Sunset Courts (1 of 2)
12. Upper Noe Court (1 of 1) – Lighted



All Courts Under New System

- 23 Reservable Complexes
- 64 Total Complexes



Next Steps

- More reservable courts.
- New timing of reservation availability coming soon.
- Option to expand reservable courts without public meeting.



Thank you!

