

Daniel Lurie, Mayor



Kat Anderson, Commission President  
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## **Camp Mather Tips**

- You have the opportunity to select 2 cabin choices and 3 week choices. The more available you are, the greater opportunity of getting a cabin through the lottery even if you get a poor lottery number.
- If you choose a cabin for which there are few in number, such as 2, 3, or 4 person, you have a less likely chance of getting a cabin unless you get a very low lottery number. If you can, selecting as a second choice a 5 or 6 person cabin (bring friends!) will give you a better chance of getting in. See the Cabin Information at the bottom of this document to understand the number of cabins available.
- Remember that you cannot have more total bodies in a cabin than the size permits. If you request a cabin size that is too small for the total number in your party, we will only book to capacity and you either have to adjust who you are bringing or cancel and lose your enrollment fee.
- If you don't get a reservation from the lottery - don't give up hope! We book many families from the waiting list each year.

## **Frequently Asked Questions**

### ***How do I get a cabin or tent site reservation for Camp Mather this summer?***

Interested applicants register online into a lottery and are placed into available cabins or tent sites by lottery number, based on their week and cabin/tent site size choices. San Francisco resident applicants are processed before non-residents. Applicants who live in SF but fail to submit proof of residency during the application period will be placed in the non-resident lottery.

### ***When is the lottery registration?***

Registration for the lottery typically begins the first week of December and ends first week of January.

### ***What do I need to apply for the lottery?***

You must have a Rec & Park Family Account to register into the lottery. SF residents must also provide documentation annually to prove residency.

### ***How do I set up a Family Account with Rec & Park?***

If you've applied for Camp in the past 10 years, you already have a Family Account. Call 628-652-2900 if you need assistance accessing your account.

If you have never signed up for and SF Rec & Park program, go to [sfrecpark.org/register](https://sfrecpark.org/register) - **click the Account Tab, click the Create New Family Account button**

### ***How do I register for the lottery?***

Camp Mather Family Camp lottery registration is online only at [sfrecpark.org/register](https://sfrecpark.org/register) There is a registration fee required at registration. This fee will be applied to your final bill if you get a reservation or will be credited to your Rec & Park account if you don't get a reservation.

### ***If SF Residents get priority, why does it seem that there are so many non-residents at camp?***

Only the lottery applicant must be a documented SF resident in order for the reservation to be processed with the resident registrations. The reservation holder can bring anyone they wish to camp with them. Applicants who live in SF but fail to submit proof of residency during the application period will be placed in the non-resident lottery.

### ***We are a low-income family. Do you offer a discounted rate for needy families?***

Low-income, SF Resident families can register in the lottery and request a Campership which provides a 50% discount on your total reservation – for immediate household family members only. A Campership Application, verifying the household income of the applicant is less than 250% of poverty will be required during the application period to receive a Campership.

### ***How do I find out if I got a reservation?***

It usually takes us 4-6 weeks after registration closes to process the lottery. Please do not call us to find out your status before 6 weeks has passed so that we can concentrate on processing all of the registrations. You will receive either a rental contract or waiting list letter to the address under which you registered for the lottery.

### ***What are "meals?"***

All reservation holders and overnight guests must purchase meals. The reservation holder is the only one required to have a full week of meals. There are two meal plans: adult and child. Child meals are for children 12 & under. Please bring proof of age for your children under 12 to check-in.

### ***One of my guests is only staying for 2 nights. Can I buy daily meals?***

You can book your overnight guests by the day. If you're not sure about your guests' schedules, you can buy meals for them at check-in at camp. Reservation staff must charge a \$27 change fee for all changes to your meals.

### ***I want to add a guest meal to my reservation or need to cancel a guest. How do I do that?***

You can add guest meals, remove guest meals, or substitute guest meals (up to maximum cabin capacity) for a \$27 charge until the final payment has been made. After your final payment has been made, you may remove or reduce overnight guests from your reservation up to 14 days prior to your arrival date but you will incur a \$27 processing fee for each change. There will be no refunds or downgrading of guests less than 14 days before your arrival date.

### ***How do I cancel my reservation?***

You may cancel your reservation 30 days prior to your rental. Cancellations must be emailed only to [matherreservations@sfgov.org](mailto:matherreservations@sfgov.org). See our cancellation policies in the Rules and Regulations for more information.

***When are payments due?***

An initial payment of \$200 is due upon receiving your reservation. This payment holds your reservation until your final payment is due. Final payments are due 30 days before your rental begins. Postmarks will be accepted.

***What if I don't pay my final bill on time?***

If payments are not received by the due date, your reservation will be cancelled. If you contact us prior to cancellation, a late fee of 5% of the total reservation will be applied to your bill.

***How does the waiting list work?***

All lottery applicants who do not get a reservation from the lottery will be placed on a waiting list. Placement on the list is by lottery number but the chances of getting a reservation off the waiting list is based on the applicant's week and cabin/tent site sizes. For example, if 10 families above you on the list didn't choose the same weeks as you, you may be first on the list for your week choices. You will receive a call from reservation staff if a rental is available.

***How can I check my status on the waiting list?***

The waiting list will be posted online at [sfrecpark.org](http://sfrecpark.org) in early April and will be frequently updated.

***I forgot to register for the lottery. Can I add my name to the waiting list?***

Sorry but due to such a large number of lottery applicants, we cannot add additional requests to the waiting list. We occasionally have a couple cabins available after placing lottery registrants. We will post available cabins online after April.

***What is a day pass and how do I get one?***

A day pass allows public access to the lake area and pool at Camp Mather for the day only from 8am until 7pm. Passes must be purchased at the camp office each day. Each day user will be given an identifying bracelet.

***Can day pass users purchase meals?***

If available, day users may purchase individual meals (breakfast, lunch, or dinner) to access the dining room. Please inquire at the Camp Mather check-in office for Day Use meal availability.

***What else should I know?***

It is extremely important that you read and understand the Camp Mather Rules and Regulations when they are posted online at [sfrecpark.org/register](http://sfrecpark.org/register). You should also go to [campmather.com](http://campmather.com) for information about Camp Mather such as what to bring and other fun facts.

**Cabin Count**

Cabin Size	# Available
2 Person Cabin	6
3 Person Cabin	17
4 Person Cabin	17
5 Person Cabin	18
6 Person Cabin	28

