



**Annual Report**  
**Golden Gate Park Access and Safety Program**  
**August 18, 2023**



## Background

On March 16, 2020, the City issued shelter-in-place orders to prevent the spread of COVID 19. On April 27, 2020, the Recreation and Park Department (RPD) created JFK Promenade in Golden Gate Park by closing JFK Boulevard to cars and creating a safe, fun place to play, roll and stroll. On April 26, 2022, the Board of Supervisors approved Ordinance 74-22 which amended Park Code Section 6.13 Section 5 reporting as follows:

“(a) Beginning July 1, 2023, and annually thereafter until July 1, 2033, the San Francisco Municipal Transportation Agency and Recreation and Park Department shall submit to the Board of Supervisors a joint report on the impacts of the street closures and on the implementation of Golden Gate Park Access and Safety Program. The annual reports shall include but not be limited to: annual visitation data to the Academy of Sciences, de Young Museum, and Gardens of Golden Gate Park; relevant analysis of park visitation data including access from equity priority communities, feedback from the disability community, a summary of traffic safety and collisions; and data and analysis on the usage of the Music Concourse Garage.

(b) Beginning July 1, 2022, and every three months thereafter until July 1, 2024, the San Francisco Municipal Transportation Agency and Recreation and Park Department shall submit to the Board of Supervisors a joint report addressing the implementation status of the policy initiatives included in the Golden Gate Park Access and Safety Program and described in subsection (6)(d) of Section 6.12 of the Park Code. Quarterly reports submitted in July of each year may be consolidated with the annual reports required under subsection (a).”

The legislation became effective June 7, 2022. On Nov 8, 2022, voters approved Proposition J making JFK Promenade permanent and Proposition N transferring ownership of the Golden Gate Park Concourse Garage to RPD.

The reporting period of this report is June 1, 2022 through June 30, 2023 (13 months), unless otherwise noted. Future annual reports will be for the prior fiscal year. Each required reporting category is below. Attachment A contains the current status of the policy initiatives.

## VISITATION DATA

As the COVID pandemic continues to wane and San Francisco strives to fully recover, population of the City and tourism have declined. Museum visitation likely reflects these changes. According to Controller’s report, “Status of San Francisco Economy” dated June 2023, international tourism is 93% of pre-pandemic levels and hotel occupancy is at 73% of pre-pandemic levels.

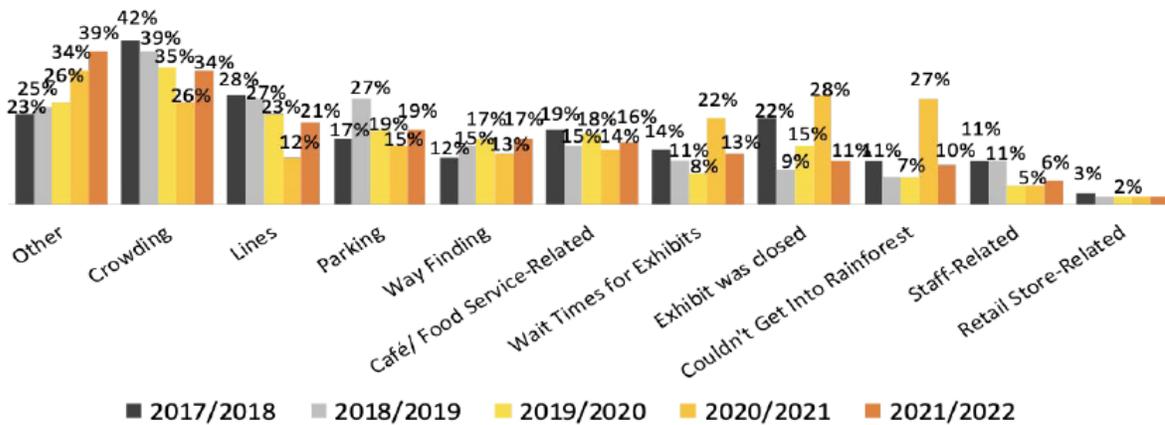
### California Academy of Sciences

In the last six years, visitation to the California Academy of Sciences peaked in FY19, the last full year prior to COVID 19 and implementation of the JFK Promenade. Comparing FY23 to FY19, visitation is down 11%.

California Academy of Science Attendance						
	FY18	FY19	FY20	FY21	FY22	FY23
Jul	151,941	134,698	132,640	-	95,730	103,176
Aug	125,391	123,593	117,771	-	76,482	89,392
Sep	89,687	95,634	76,086	-	50,184	73,977
Oct	105,161	81,925	96,515	19,149	52,275	73,946
Nov	90,190	95,657	97,046	34,632	64,869	83,435
Dec	116,584	117,090	115,038	-	78,246	110,187
Jan	97,002	105,442	101,533	-	50,409	100,737
Feb	96,229	102,357	83,264	-	52,313	97,140
Mar	122,001	133,762	20,681	25,660	79,726	120,542
Apr	103,207	126,980	-	45,652	88,334	113,621
May	96,505	114,844	-	48,377	74,754	103,990
Jun	100,887	102,577	-	66,925	86,314	114,307
<b>Total</b>	<b>1,294,785</b>	<b>1,334,559</b>	<b>840,574</b>	<b>240,395</b>	<b>849,636</b>	<b>1,184,450</b>
2023 vs 2019						-11%

The California Academy of Sciences (CalAcademy) conducted surveys and asked a question about 11 different “inconveniences” experienced by guests. Results showed that parking was most reported inconvenience in FY19 (when JFK Boulevard was still open to cars) with 27% noting it as an inconvenience. In FY22 (the latest data provided by CalAcademy) parking inconvenience was down to 19%.

**CalAcademy Visitor Inconveniences, FY17 through FY22**



DeYoung Museum

Similar to the CalAcademy, visitation to the de Young peaked prior to the onset of COVID 19 but attendance more than doubled between FY22 and FY23. According to de Young staff, attendance is driven primarily by special exhibits and FY23 was particularly strong with Ramses, Kehinde Wiley, and Ansel Adams. The secondary attendance driver is Free Saturdays which launched in late 2019. Comparing FY23 to FY19, attendance was down 5%.

<b>de Young Museum Attendance</b>				
FY19	FY20	FY21	FY22	FY23
1,120,025	521,292	269,058	504,007	1,066,221
2023 vs 2019				-5%

### Gardens of Golden Gate Park

In FY22, the San Francisco Board of Supervisors approved an agreement to combine management, admissions, education, and engagement programs at San Francisco Botanical Garden, Conservatory of Flowers, and Japanese Tea Garden under the name Gardens of Golden Gate Park (“GGGP”). Admission is now free for San Francisco residents, veterans, and members of GGGP. This reorganization has improved visitor experience, management efficiency, and positions the GGGP as one of the top cultural and environmental institutions in the country. Comparing FY23 to FY19 (the last full year prior to JFK Promenade), visitation increased 7%.

<b>Visitation to Gardens of Golden Gate Park</b>						
Fiscal Year (FY)	FY18	FY19	FY20	FY21	FY22	FY23
Conservatory of Flowers	166,168	168,830	100,722	45,786	128,787	147,175
Japanese Tea Garden	541,843	534,068	289,347	258,268	489,042	551,134
Botanical Garden	458,900	424,143	361,458	470,112	539,294	507,437
Total	1,166,911	1,127,041	751,527	774,166	1,157,123	1,205,746
2023 vs 2019						7%

### Music Concourse Garage

The Music Concourse Garage (Garage) is located under the Music Concourse and is accessible from the north and south sides of Golden Gate Park. In the chart below, a comparison of the last six fiscal years (July 1-June 30) of Garage data shows the highest revenue from transient ticket sales (non-monthly parkers) was in FY23, with revenue from transient parks up 50% compared to the prior year, and the single highest-earning month in June 2023. Comparing FY23 to FY19 (the last full year prior to JFK Promenade), revenue increased 26%.

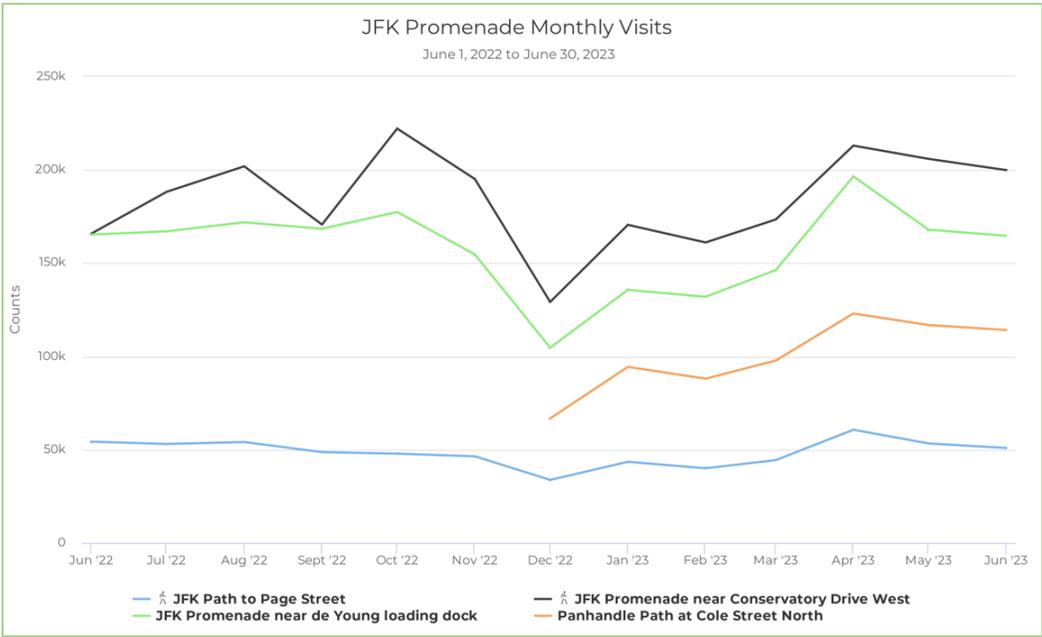
Proposition N, on the November 8, 2022 ballot, was approved by voters and allows the city to dissolve the Golden Gate Park Concourse Authority, the former owner and operator of the Garage, and transfer management of the Garage to the Recreation and Park Commission. This process is led by the Controller’s Office of Public Finance. A facility assessment is now complete; legislation to approve debt issuance is planned for introduction in September.

Concourse Garage Transient Revenue by Fiscal Year						
	FY18	FY19	FY20	FY21	FY22	FY23
July	630,245	474,775	432,114	-	477,413	581,610
Aug	519,817	407,639	347,846	-	358,367	527,454
Sept	329,838	317,155	263,890	25,807	308,103	462,690
Oct	355,577	241,497	255,095	235,257	274,738	441,618
Nov	344,255	337,211	296,213	314,900	319,074	484,362
Dec	388,923	377,971	349,785	-	316,502	520,769
Jan	406,902	423,221	300,856	-	239,771	613,174
Feb	337,277	446,033	297,316	-	281,093	536,595
Mar	501,962	615,394	75,285	271,767	396,769	509,171
Apr	381,627	584,603	-	420,275	488,764	635,535
May	318,115	551,842	-	381,282	351,493	517,395
June	333,352	406,926	-	421,808	529,931	700,002
<b>TOTAL</b>	<b>4,847,890</b>	<b>5,184,267</b>	<b>2,618,400</b>	<b>2,071,096</b>	<b>4,342,018</b>	<b>6,530,375</b>
2023 vs 2019						26%

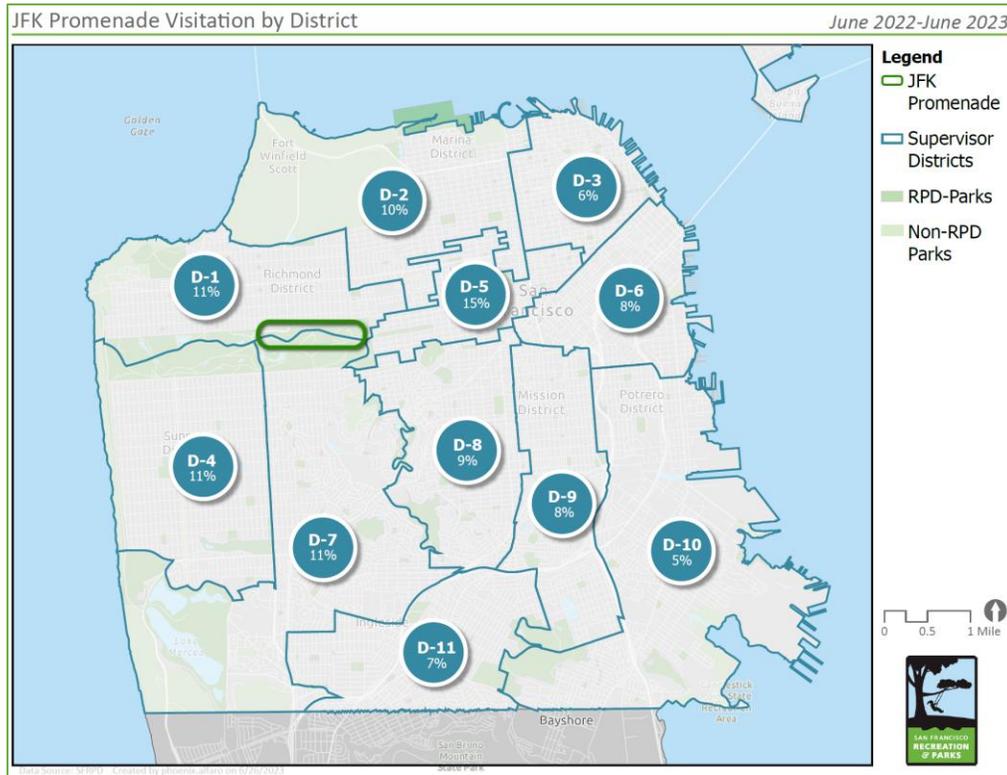
Note: Data source is Music Concourse Community Partnership (MCCP) through SFMTA

JFK Promenade

Since 2018, RPD has used several methods to measure park visitation patterns and trends along JFK Boulevard. Methods include hand counting, passive infrared sensors, and anonymized data collected from cell phones, called location-based data (LBD). The graph below depicts visitation data from infrared sensors located in various places along JFK Promenade and its access points. These sensors simply count when the signal is interrupted by someone crossing an invisible line and therefore cannot distinguish mode of travel or provide insight into visitors’ characteristics.



During the transition to JFK Promenade, LBD became the preferred method because it allows analyses of visitation based on home location, so staff could answer stakeholder questions about whether visitation patterns from supervisorial districts or equity zones had been affected by the change. The map below shows visitation rates by supervisorial district and therefore only includes visitors from San Francisco. This visitation data is consistent with what we see at other parks: the closer people live, the more frequently they visit. Visitation falls slightly as we move further from the park.



## DISABILITY COMMUNITY FEEDBACK

During the reporting period, RPD staff appeared three times before the Mayor’s Disability Council (MDC): June 17, 2022; January 20, 2023; and April 21, 2023.

Public comment, as well as comments by MDC members and MOD Director Nicole Bohner for each of these items are summarized in Attachments B and C. Although the presentations were on different aspects of JFK Promenade, three overarching needs emerged from the feedback:

1. Increased wayfinding signage to mark accessible pathways, parking spots, and car-free areas
2. Creation of a map of the most accessible route on JFK Promenade and adjacent areas
3. Additional lighting is needed on JFK Promenade

These improvement requests are all included in the Initiatives of the Golden Gate Park Access and Safety Program.

## TRAFFIC SAFETY AND COLLISION DATA

The most recent period for which SFPD collision reports are available ends on March 31, 2023. Between 07/01/2021 – 3/31/2023 there were four SFPD reported collisions on any car-free GGP street (which includes portions of JFK, Martin Luther King, Jr. Blvd, Conservatory East Dr, and Middle Lake Drive):

- Bike/vehicle collision at JFK/Kezar on 7/9/2021
- Pedestrian/Taxi Vehicle collision at JFK/Transverse on 12/25/2021
- Bike collision at JFK/Nancy Pelosi Dr on 7/17/2022
- Bike/pedestrian collision near JFK/10<sup>th</sup> Ave on 10/01/2022

As context, between 07/01/2021 – 3/31/2023 there were 41 SFPD reported collisions in GGP on other streets open to cars.

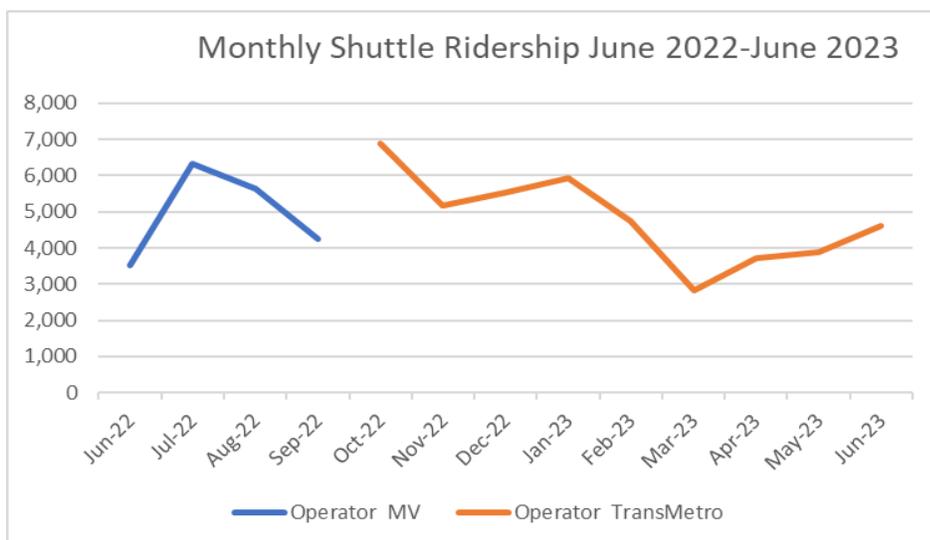
As a note, data on collisions are provided by SF Police Department (SFPD), then digitized and organized into a [Public dashboard](#) by SF Department of Public Health (SFDPH). The collision data is reviewed and analyzed by SF Municipal Transportation Agency (SFMTA) and provided for this report. Generally, SFPD only responds to traffic collision calls if there is an injury. According to SFMTA, through the partnership with SFDPH, staff “have discovered a large under-reporting of injury crashes citywide when compared with SF General Hospital ER admission data. Due to HIPAA regulations, the SFMTA is not permitted to directly analyze this hospital data. It is likely that there have been injury crashes in GGP that were not reported to SFPD for several reasons including low severity, embarrassment, fear of law enforcement, fear of health care costs, etc.” Note, these explanations of under-reporting would also apply to other roadways in GGP.

## OTHER JFK PROMENADE DATA

### Shuttle Ridership

The Golden Gate Park Shuttle (Shuttle) is a central component of access throughout Golden Gate Park. The Shuttle route traverses the Promenade and visits the cultural institutions adjacent to the Music Concourse including the CalAcademy, de Young Museum, and the Gardens of Golden Gate Park. In FY21, RPD worked with the vendor, MV, to expand service by 1) adding another vehicle to shorten wait times, 2) modifying the route to serve the areas of highest demand along the Promenade, 3) connecting the neighborhood and riders to Muni with a stop near Haight and Stanyan Streets, and 4) adding weekday service and extending hours on weekends.

On October 1, 2022, the Shuttle contract with vendor MV expired and was replaced with a new operator, TransMetro. During the reporting period, no changes to the route were made, nor any changes to the number of vehicles or hours of operation.



**Attachment A Initiatives of the Golden Gate Park Access and Safety Program**

#	Program/ Project	Program Area	Report Status	Note
1	Shuttle - Route	Accessibility	Completed	Develop an improved shuttle route to connect to Muni and serve all key destinations along Promenade
2	Shuttle – Frequency and span of service	Accessibility	Completed	Three shuttles on weekends, additional weekday service (2 shuttles)
3	Shuttle - Temporary signage and benches	Accessibility	Completed	Temporary stop signage and benches
4	Paratransit van service	Accessibility	Completed	Allow Paratransit vans access to all restricted streets
5	New blue zone spaces around Music Concourse	Accessibility	Completed	8 new blue zone parking spaces on MLK Drive and Nancy Pelosi Drive
6	Bandshell parking lot	Accessibility	Completed	Design & build new blue zones parking spaces behind the Bandshell in Golden Gate Park
7	Restore vehicle access on Conservatory Dr West	Accessibility	Completed	Additional access point for Conservatory of Flowers and Dahlia Dell visitors
8	Event access plans	Accessibility	Completed	Special events along t JFK Promenade, such as Entwined, and Holiday Tree Lighting, will develop and execute programmatic access plans to ensure accessibility for all attendees
9	Website accessibility upgrades	Accessibility	Completed	Enhance RPD website accessibility and ensure compliance with Web Content Accessibility Guidelines (WCAG 20) providing image descriptions and descriptive navigational information for people who are blind or low-vision
10	Adaptive bike program	Accessibility	Completed	Extend BORP through summer 2022
11	On-going outreach for initiatives	Accessibility	Completed	Ongoing outreach to the different constituencies within the disability community with regular updates at Mayors Disability Council
12	Shuttle - Operator training and rules	Accessibility	Completed	Provide training for shuttle operators for improved service to people with disabilities
13	Allow group vans for seniors & PWD vehicle access to closed roads by permit	Accessibility	Completed	Paratransit and shuttle have JFK access
14	Community Shuttle Program	Equity	Completed	Have a weekly shuttle that includes programs and free access to Bayview residents to provide a 'welcome mat' to GGP for those who have felt excluded; connect youth from outer neighborhoods from the Park
15	Muni 29 Sunset Muni improvements	Equity	Completed	29 Sunset Improvements completed
16	Muni 21 Hayes service restoration	Equity	Completed	21 Hayes returned to service July 9, 2023
17	Garage information signage	Mobility	Completed	Provide key information and new flags/ signs at entrances and entry streets for garage users
18	Music Concourse taxi stands	Mobility	Completed	Taxi stands at de Young (next to Sphinxes) and Cal Academy (eastern end)
19	New tour bus zones	Mobility	Completed	Replacement tour bus zones in front of Structural Maintenance to replace lost spaces at Bandshell Lot
20	Remove restrictions to access on Music Concourse, marked passenger loading zones	Mobility	Completed	Marked passenger loading zones in front of the Cal Academy and de Young for all users
21	Car-free street courtesy campaign and design improvements	Mobility	Completed	Welcome signs and respect each other signage on Promenade
22	Google maps and Apple maps directions toConcourse Garage via 10th Ave	Mobility	Completed	Make sure that Google and Apple direct to the garage via 10th avenue
23	Uber lyft information to Music Concourse	Mobility	Completed	Uber lyft good directions/ information re Music Concourse
24	RPD Transportation Demand Manager	Mobility	Completed	Transportation Planner hired in July 2023 co-funded by RPD and SFMTA to support event mobility plans, employee parking and sustainable transportation
25	Bikeshare services in GGP	Mobility	Completed	Expand bikeshare to include 6 new stations
26	Curb management - on-street time limits	Mobility	Completed	Review of adjacent street parking conditions and signage

27	Streets - Upgrade, modify, and build placemaking on Promenade	Safety	Completed	3 miles of roadways closed to private vehicles, remove useless signs, placemaking at entrances
28	Streets - Restorate eastbound traffic to MLK Drive/ westside improvement	Safety	Completed	Traffic calming and speed management at Chain of Lakes/ MLK; Chain of Lakes/ Sunset; Middle Dr
29	Streets - de Young loading dock delineation	Safety	Completed	Roadway markings and signage to delineate de Young loading dock access route for all roadway users
30	Shuttle - Real time information	Accessibility	In progress	Provide real time shuttle information on web based transit applications and maps
31	Shuttle- Communications and marketing	Accessibility	In progress	Public outreach and website updates and CBO support to share with local older adults and seniors
32	Garage- Free ADA parking in garage	Accessibility	In progress	Provide free ADA parking in the garage through validation to museum and Academy visitors
33	Garage -Additional garage pick-up/ drop-off loading time	Accessibility	In progress	Extend garage pick-up and drop-off loading time to 30 minutes
34	Access improvements to Conservatory of Flowers	Accessibility	In progress	RPD will evaluate the access points to the Conservatory of Flowers, a National Historic Landmark, and implement improvements to improve access for people with disabilities
35	Identify accessible routes in Park	Accessibility	In progress	MOD and City Fellows project to identify accessible routes to be published soon; physical signage and accessible wayfinding on RPD website in progress
36	Path of travel improvements along JFK	Accessibility	In progress	Renovate curbs and crosswalks along JFK Drive, especially at Peacock Meadow and Conservatory Drive West
37	Shuttle - Stop amenities	Accessibility	In progress	Add new shuttle stop signs, seating and key shuttle route and reliability information at all shuttle stops
38	Shuttle - Stop accessibility	Accessibility	In progress	Confirm and upgrade stops for level landing, path of travel, and curb ramps, where needed
39	Shuttle - Low floor vehicle	Accessibility	In progress	Procure low floor vehicle
40	Improve and optimize blue zones in GGP	Accessibility	In progress	Ensure that all parts of GGP have accessible, proximate blue zones
41	Disability Access Coordinator	Accessibility	In progress	A new Disability Access Coordinator will work directly with the disability community and other City agencies to provide architectural accessibility compliance analysis for the Recreation and Parks Department This position adds to existing RPD ADA coordinators
42	Accessible map	Accessibility	In progress	Develop a new map and brochure of GGP available in large print and Braille formats
43	Shuttle inside the bus information	Accessibility	In progress	Maps and GGP information inside the bus currently in design
44	Shuttle permanent signage	Accessibility	In progress	Temporary signage complete; permanent signage in design
45	Garage- Flexible pricing for all garage users	Equity	In progress	Manage the prices of Concourse garage based on demand, pending RPD ownership
46	Garage - Museums for All, Discover & Go, ADA Parking garage	Equity	In progress	Allow Museums for All & Discover and Go users to have three hour free parking in the Concourse garage, pending RPD ownership
47	Additional services from Parkwide vendor; subsidized pedicab operations	Mobility	In progress	Request for Information to include pedi-cab vendor or other micro-mobility options
48	Bike parking	Mobility	In progress	130 new bike racks currently being installed
49	Long term vision plan for JFK Drive	Safety	In progress	Capital planning phase for a re-envisioned JFK Drive
50	Streets - JFK Drive user separation	Safety	In progress	SFMTA is currently evaluating need for transportation engineering and education improvements along the Promenade

## Attachment B Mayor's Disability Council

### April 21, 2023

6. Discussion Item: Golden Gate Park Wayfinding and Usability Project presented by Lucas Tobin, Brian Stokle, and the San Francisco Fellows Cohort

Comments from Members of the Public

- 1 incoherent speaker
- 2 MDC should not limit public comment time

Comments from Council Members

- 1 Usability criteria should include lighting for safety
  - a) North -South crossing of GGP needs better signage , b) accessible entrance for de Young is too far
- 2 away from accessible parking spots
- 3 add benches, water fountains, and restrooms to JFK Promenade
- 4 Lighting is needed on JFK Promenade, especially in tunnel connecting deYoung and Blue PG

### January 20, 2023

6. Discussion Item: Implementation of accessibility commitments regarding JFK Drive in Golden Gate Park presented by Lucas Tobin SFRPD and Brian Stokle, SFRPD

Comments and questions from Members of the Public and Council Members were compiled with responses by staff, see Attachment X

### June 17, 2022

6. Discussion Item: Report on the Implementation of JFK Promenade and Golden Gate Park Accessibility Improvements presented by Chava Kronenberg SFMTA and Lucas Tobin SFRPD

Comments from Members of the Public

- 1 Intersection of Stanyan and Kezar should be widened and more given on cross signal
- 2 Car-free JFK signage should sign the whole route JFK to Transverse to Lincoln
- 3 Car-free JFK signage should sign the whole route JFK to Transverse to Lincoln (similar comment)
- 4 Barriers at JFK, 8th, and Tea Garden are not clear
- 5 At Stanyan, the entrance along Kezar to JFK only has two narrow pathways - one in the street for bikes and one is the sidewalk, this is too narrow
- 6 Conservatory of Flowers is not accessible, ADA parking spaces are too far away and the shuttle doesn't go into the Daliah circle and the garage is too dark
- 7 Request for a) charging stations for wheelchairs and b) rental of mobility scooters in the park
- 8 If there are segway scooters in the park, disabled people need to be protected from them

Comments from MDC members

- 1 Blind people need acces to Shuttle schedule information in the park and onboard
- 2 Appreciation for MTA and RPD for including the disabled community in equity considerations  
Appreciation for MTA and RPD staff collaboration and request to advertise the adaptive bike program
- 3 more
- 4 Appreciation for MTA and RPD staff for partnering with the senior and disabled community

Comments from Nicole Bohner, MOD

- 1 Wayfinding signage is needed onsite, not just online
- 2 Improve access for exhibits like the AIDS Quilt
- 3 Request to get Google and Apple to add accessible JFK route onto their maps
- 4 Wheel chair charging is needed

## **Questions and answers from the public for the Recreation and Park Department at January 20, 2023 MDC meeting**

- 1. What is the waiting time between vehicles showing up at each stop? How many seating spaces for wheelchair users is provided in each shuttle?**
  - a. The wait time is 20 minutes M-F, and 15 minutes on weekends
  - b. There are two spaces for wheelchair users on the vehicles the operator is currently providing
  
- 2. And, what about the transit stops. Are they covered and is there seating for those who can't wait extended periods of time?**
  - a. All shuttle stops have benches.
  - b. The Haight Stanyan stop and the deYoung Museum/Tea Garden stops have shelters.
  
- 3. Were all the curb ramps along JFK Drive either repaired or were new curb ramps with detectable warning material created? How many have been resolved?**
  - a. As discussed at the MDC meeting on 1/20, areas where new curb ramps are needed or repairs needed have been identified and are in design phase
  
- 4. What training have the drivers of the shuttles had? Who gave them the training? What is the training?**
  - a. Drivers are trained in disability awareness and assisting passengers with mobility disabilities by their agency. RPD staff train drivers on route, providing information to passengers, and specialized or extended service due to events.
  
- 5. Do the shuttles "kneel" when they reach a stop? What is the height of the first step from the ground surface? Many people with disabilities and vulnerable seniors are unable to use many paratransit vehicles because they don't kneel.**
  - a. We provided this update at the MDC meeting: We have acknowledged the community desire for low-floor vehicles. The provider is working on procuring them, but there is a delay. We hope to have them in service before the end of 2023.
  
- 6. Will the shuttle stops have the electronic information about when the next shuttle will arrive at the stop? For many, the wait may be too long for them to wait. What is the expected time for vehicles to show up at a stop?**
  - a. As discussed at the MDC meeting: Real-time arrival information is a feature we have acknowledged will be beneficial. This is very difficult to implement, but we are committed to providing this when we can.
  - b. Question about wait time answered above.

- 7. You (Rec and Park) have heard from many folks about bike and scooter riders who are going very fast (especially ebikes and escooters), and not stopping at stop signs or occupied crosswalks. What are you doing to stop that dangerous practice?**
  - a. We are investigating various options to help with this.
  - b. The installations on JFK are helping to calm bike, scooter, and ebike speeds.
  
- 8. Have you created a tactile map of Golden Gate Park for blind users of the Park? If so, how are they able to get access to those tactile maps? If you haven't created an accessible map of the Park, why haven't you?**
  - a. We need to secure funding and consultants to create a map of the park. Once created, we plan to create tactile, large print, and Braille editions.
  
- 9. At shelter stops, is there any information about the shuttle service that a blind user can "read"? If not, why not, and when will that be provided?**
  - a. Because the signage at stops is temporary we have not provided Braille information. When we create permanent stops we will provide accessible information.
  
- 10. Is all of the info in slide 31 going to have accessible tactile information for blind users?**
  - a. Answered above
  
- 11. Will there be shelters? What happens for those wanting to go to a site in the Park during the Winter? Shelters have been installed throughout the City because it was understood that there is a need to protect transit riders during inclement weather. Why hasn't GG Park had wheelchair accessible shelters installed that would protect those waiting for the shuttle?**
  - a. We do not currently have plans to provide shelters in the park.
  
- 12. Special Events in GGP - I've heard from many folks about their experience during this year's Hardly Strictly Bluegrass event. Most said it was NOT a positive experience. And their frustration was the lack of adequate wheelchair accessible parking, and the lack of wheelchair accessible golf carts (I believe there was only 1).**
  - a. It is not possible to create additional wheelchair accessible parking for this temporary event. The event organizers provided 200 spaces for people with disabilities, and a shuttle to the main entrance to the event
  - b. Wheelchair accessible golf carts must be custom made, and incredibly difficult to rent. When we met with the organizers, we recommended that they provide golf carts with ramps, and they were able to secure one. The feedback we received was only about the lack of golf carts in general, as many of the guests had difficulty walking longer distances. The organizers have agreed to provide additional golf carts.

**13. What background do each of the two ADA Coordinators have relating to their experience and training? How were they chosen, and by whom? Will their resume be made available to the public so we can see what experience/training/knowledge they claim?**

- a. Lucas Tobin has been serving as RPD's ADA Coordinator for Programmatic Access since 2010, and has been working to break down barriers to access to recreation for the disability and Deaf communities since 1990. Lucas is a Certified Parks and Recreation Professional, a graduate of and frequent panelist on the city's ADA Coordinator Academy, and teaches Access and Inclusion for undergraduate students at SFSU, including inclusion, programmatic and physical access, and Universal Design. Lucas' Civil Service position is Recreation Supervisor, and he was selected for his role as ADA Coordinator by the Superintendent of Recreation and Community Services. The position of ADA Coordinator is not a competitive process, nor an appointment. City departments are required to have at least one ADA Coordinator. Recreation and Parks has two, who both serve in these roles as an addition to their Civil Service positions.
- b. Alexis Ward is a Project Manager in the RPD Capital and Planning division, and is a Licensed Landscape Architect. Alexis was selected to fill the role of ADA Coordinator for Physical Access by the Director of Capital and Planning in 2020, after her predecessor retired.

**14. Has Rec and Park done any Lidar speed tests along JFK Drive to see how many ebike/bike/escooters are going? Any analysis of those transportation units not stopping at roadway stop signs or when pedestrians are in a GGP crosswalk?**

- a. No

**15. What has and will be done to re-surface the GGP asphalt paths/walkways? Along many paths, the surface is very rough and has dangerous raised sections caused by roots of trees, and many areas have potholes. What analysis has been done of all of the GGP pathways to determine which must be resurfaced and when that will happen?**

- a. An analysis has not been completed
- b. We respond to feedback from the public on maintenance issues, and staff identify areas that require maintenance

**16. How does all of this that you are talking about relate to the Rec and Park Transition/Self-evaluation Plan? Have you had yearly Plan meetings with representatives of the disability community so that community could help P & R staff determine priorities? When was the last meeting R & P staff had with the community in regards to its Plan?**

- a. We were invited by the MDC to provide updates on the GGP Access and Safety Program accessibility commitments, specifically with respect to the MDC resolution.
- b. The accessibility commitments all come from feedback and input from the disability and older adult communities
- c. We do not have yearly meetings with representatives of the disability community to discuss the transition plan.

- 17. Why aren't all those attending virtually listed somewhere in the Zoom webinar?**
- 18. are you aware that an A Frame sign poses a danger to blind pedestrians? Why would you do that? What discussions have you had with the community about this "temporary" signage?**
- a. The A Frames are positioned outside the path of travel
- 19. Again, what is the background of the two ADA Coordinators? Who was on the "team" that interviewed for those two positions? Was it only Phil Ginsberg? Did anyone from MOD participate in the hiring of the two ADA Coordinators?**
- a. Answered above
- 20. It should be LIDAR, not radar. LIDAR will be able to determine the speed of a bicycle/scooter and the testing should be done on a number of weekdays/weekends and at different times of day, especially when JFK Drive is being used by those using ebikes and scooters to get downtown.**
- 21. All the Rec & Park ADA Coordinators need to do is contact the DeYoung ADA Coordinator and she will make sure the doors are checked and adjusted to 5 pounds force, as state building code requires!**
- a. My understanding is that either the deYoung or the M CCP would maintain these doors. If I had received a complaint I would have shared it with them.
- 22. How are vulnerable seniors and many people with disabilities supposed to wait 20 to 30 minutes for a shuttle? and then, if that shuttle has its wheelchair seating area filled, those waiting will be required to wait another 20 to 30 minutes? That will assure that many vulnerable seniors and people with disabilities won't be able to use the shuttle and get to the area/site they want to visit in the Park. Not acceptable!**
- a. Wait times are 15 minutes on weekends and 20 minutes on weekdays
  - b. We have received no information from drivers or RPD staff, nor feedback or complaints from the public, about people being unable to access a wheelchair space on the shuttle
- 23. have any of the P &R Rangers ticketed any bike/scooter user who is speeding/not stopping at stop signs? Do the Rangers have the ability to ticket speeders and those who don't stop at stop signs?**
- a. I do not have an answer for this. I will follow up.

Questions answered by John Romaidis

Total number of accessible parking spaces in GGP Garage?

There are 16 accessible parking spaces at each side of the Music Concourse Garage (Academy & DeYoung)