



London Breed, Acting Mayor
Phil Ginsburg, General Manager

CAMP MATHER – SUMMER 2023

Rules and Regulations

LOTTERY REGISTRATION

- You must read and agree to the rules and regulations listed below in order to complete your lottery registration.
- You are not required to pay a \$200 non-refundable fee at the time of application/registration. However, if you receive a reservation, the \$200 non-refundable deposit/fee is due by March 31, 2023. This will be considered a deposit confirmation of your reservation. Final payment will be due 30 days prior to the reservation start date.
- All registrations will be divided into San Francisco resident and non-resident applicants and will be processed based upon a random selection process.
- Only one registration per family or household; you must have a Family Account set up to register for the lottery. If you have trouble accessing your account, please call our registration hotline at 628-652-2900. If you don't have an account, you can create one online at sfrecpark.org/register.

SF RESIDENT AND NON-RESIDENT LOTTERIES

- If you live in SF or own property in SF, you will be placed in the SF Resident Lottery.
- If you do not live or own property in SF, you will be placed in the Non-Resident Lottery.
- Proof of SF residency is required to be included in the SF Resident Lottery.

RESIDENCY VERIFICATION

In order to be included in the SF Resident Lottery, the lottery registrant must provide proof of residency (live or pay property tax on SF property) which includes picture ID **AND** one official government or current bill showing name and address of lottery applicant. Failure to provide proof will result in being placed in the Non-Resident Lottery.

Proof of residency is due no later than the close of the lottery registration period (January 6th at 5pm).

[Link to upload proof of SF Residency](#)

Acceptable forms of proof of residency:

- ✓ Utility service contract, statement, or payment receipts dated within 45 days (no cell phone bills will be accepted)
- ✓ Homeowner's or renter's insurance policy; must be current
- ✓ Property tax payment receipt; must be current assessment year.
- ✓ Rental property payment receipts within 45 days
- ✓ Automobile registration or auto insurance policy (declarations page); must be current
- ✓ Correspondence from a government agency within 45 days
- ✓ Pay stubs, within 45 days
- ✓ Section 8 agreements, must be current

RESERVATIONS

Reservations are Sun-Sat with the exception of Aug 13-15 and Aug 17-19. Check-in is anytime after 2pm and check out is at 10am.

- All registered guests must be present at check-in at camp and be able to show valid California ID to be admitted to camp and to sign-in guests.
- The reservation holder must check in all guests. Guests will not be admitted to camp unless reservation holder is present. If the party is not checking in on the first day of the reservation, they must inform the Camp Office at (209) 379-2284 of when they will be checking in. Failure to inform the Camp Office could result in cancellation of your reservation.
- Reservation holders may NOT swap, sell, or give away reservations or meals.
- If you receive a reservation, you will not be placed on the waiting list. If you do not receive a reservation, you will automatically be placed on the waiting list for your 3 weeks choices ranked by lottery number. Applicants on the waiting list must accept their first offer of any of their choices of weeks/cabin size or they will be removed from the waiting list.
- Proof of an ambulatory disability is required for guests requesting wheelchair-accessible cabins. An acceptable proof will be a copy of the applicant's disability card forwarded by mail and postmarked by January 6, 2023.
- Proof of age for youths 12 and under is now required at check-in at Camp Mather. Acceptable proof includes birth certificate, immunization card, health insurance card, student ID card, California ID card, or Passport. If you cannot provide proof of age for youths 12 and under at check-in, you will be charged the full adult overnight guest/meal plan price for that child.
- Applicants may rent EITHER one cabin or one tent site (bring your own tent – site fits up to 6 people), not both.
- Infants (under 24 months) are not included in the occupancy count. We do not provide baby cribs.

Please be aware that the minimum capacity for each cabin is one person (the reservation holder) and the maximum capacity for each cabin is the cabin size (including the reservation holder). Do not request a cabin that has a capacity less than the number of people who will be staying in the cabin.

The cabin/tent site rates do not include the required 12% county transient tax.

OVERNIGHT GUEST/MEAL PLAN

All overnight guests are required to purchase an overnight guest/meal plan, even guests with specific food restrictions. This rate includes meals from dinner on the day of check-in through breakfast on the day of check-out and includes recreational activities and access to all amenities. Three meals a day are served cafeteria style. We do make accommodations for food allergies. Please call the Camp Office at (209) 379-2284 if you have any specific dietary situations. Our menu offerings reflect growing food trends such as gluten-free dishes. We do not, however, offer an exclusive gluten-free fare.

Rates are per person and do not include the required 7.75% sales tax. The reservation holder is required to pay the full weekly rate. All overnight guests must pay either a weekly or daily rate, based on the number of nights they stay with the reservation holder.

DAY USE

- All non-overnight guests must purchase a Day Use pass to access Camp Mather. No Day Use Passes will be sold on Saturday or Sunday until 2 PM. For current Day Use Fees go to sfrecpark.org/campmather.
- Individuals who are not listed on your confirmation and do not have wristbands are considered unregistered guests. A day use fee is required for all unregistered guests. This fee allows access to camp facilities but does not include activities, meals, or overnight accommodations.
- Unregistered guests must vacate the Camp by 7pm. non-registered guests are not allowed overnight privileges and will be subject to fines of \$118 per night

PAYMENT INFORMATION

- Payments can be made online through your Rec & Park account at sfrecpark.org/register.
- Once you receive your reservation confirmation, an initial non-refundable deposit of \$200 must be paid by March 31st to retain your reservation.
- All final payments must be received 30 days before reservation date. Failure to make the final payment on time will result in cancellation.
- If you are not able to pay your final invoice and would like to discuss a payment plan, contact the reservation desk prior to your final payment due date.
- A change fee of \$24 is charged each time you request lottery registration changes or reservation changes.
- CAMPERSHIPS: We offer a limited number of slots to San Francisco resident families to attend Camp Mather at a discounted rate. Low-income is defined as having a household income of less than 250% of Federal Poverty Level. For a family of 4, this would be less than \$66,000. If you meet that income threshold and can provide proof of household income, please indicate that on the lottery application. For more information, please visit sfrecpark.org/campmather.

REFUNDS, AND GUEST MEAL POLICIES

- **NO REFUNDS** if you check in late or check out early.
- **Reservations are not interchangeable.**
- You may add or substitute guests up to your cabin/tent site maximum capacity up to 30 days prior to your arrival date but you will incur a **\$24** processing fee for each addition/change.
- Guests may not exchange reservations, sell unused overnight guest/meal plans or sell available

cabin space for use of extra overnight guest/meal plans.

- There will be **no refunds** of guest meals **less than 30 days** before your arrival date.
- No refunds due to leaving camp early for any reason, including due to acts of nature, except in the case of an official evacuation or closure.

CANCELLATIONS

- All reservation cancellations must be made by emailing your cancellation request to matherreservations@sfgov.org. Cancellations cannot be made over the telephone.
- Cancel lottery application/ registration before 1/6/23 = no fee
- Cancellation 30 days or more prior to reservation date = 50% total fees; no refund of \$200 deposit.
- Cancellation less than 30 days prior to reservation date = no refund

PARTIAL STATEMENT OF OTHER RULES AND REGULATIONS

FEDERAL STATE AND LOCAL LAWS: All guests agree to abide by all Federal, State, and Local laws. The Camp Manager and staff have responsibility and authority for enforcement.

MEALS: The first meal available upon check-in is dinner, served from 6:00p.m.- 7:00p.m. We cannot hold dinner for you on that day if you arrive later than this time.

ADULT SUPERVISION: All guests under 21 years of age must be supervised by the adult reservation holder in the cabin or tent site over night during sleeping hours.

NO VEHICLES: No sleeping overnight in vehicles or campers. All vehicles must register with the office and be parked in an approved space unless otherwise authorized by the Camp Manager.

INCLEMENT WEATHER POLICY: If the roads leading to camp are closed by the appropriate authorities (CHP or local sheriff's personnel) then all paid-in-full applicants will be entitled to a partial refund. However, should the roads re-open and a refund is applicable and requested, then it will be based on the number of days that camp was accessible. Heavy rains or snow during the week of a Camp Mather session will not entitle guests to refunds.

CUSTOMER IDENTIFICATION: To check- in, all registered reservation holders must provide a copy of their reservation contract and their California ID showing the same address as the contract. If your ID doesn't reflect your current SF resident address, you must provide proof of residency or pay the non-resident rate.

QUIET ENJOYMENT AND RESPECT FOR OTHERS: Camp "Quiet Period" begins at 10:30p and ends at 7:00a.

BICYCLE SAFETY RULES: Each guest at camp will observe all bicycle safety rules of the road and park or ride bikes in the designated areas. Children under 18 are required to wear a helmet when riding a bicycle.

SKATEBOARDS & SCOOTERS: Motorized skateboards and scooters are not allowed in Camp.

ROPES COURSE: No campers are allowed in the ropes course area at any time unless accompanied by a staff

person or participating in staff led activities.

IDENTIFICATION WRISTBANDS: All registered guests are issued an ID wristband upon arrival. These wristbands should not be removed while at camp. You may not obtain a meal without a wristband. Replacements are \$10.

NO FIRES: Due to the tremendous fire risk, no campfires, camp stoves, or open flame devices are allowed on the premises. All Camp Mather sanctioned campfire programs will be supervised by Camp Mather staff.

PETS: Pets are not allowed at Camp Mather. **Please call ahead to alert us you're bringing a service animal.**