



London N. Breed, Mayor
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Camp Mather Tips

- You have the opportunity to select 2 cabin choices and 3 weeks choices. The more available you are, the greater opportunity of getting a cabin through the lottery even if you get a poor lottery number.
- If you choose a cabin for which there are few in number, such as 2, 3, or 4 persons, you have a less likely chance of getting a cabin unless you get a very low lottery number. See the Cabin Information document at sfrecpark.org to understand the number of cabins available.
- Remember that you cannot have more total bodies in a cabin than the size permits.
- If you don't get a reservation from the lottery - don't give up hope! In 2019, we had some leftover cabins and out of the 357 families on the waiting list last summer, we booked almost 150 of them from the waiting list.

Frequently Asked Questions

How do I get a cabin or tent site reservation for Camp Mather this summer?

Interested applicants register online into a lottery and are placed into available cabins or tent sites by lottery number, based on their week and cabin/tent site size choices. San Francisco resident applicants are processed before non-residents.

When is the lottery registration?

Registration for the lottery will begin the first week of December and ends first week of January.

What do I need to apply for the lottery?

You must have a Rec & Park Family Account to register into the lottery. SF residents must provide documentation annually to prove residency.

How do I set up a Family Account with Rec & Park?

If you've applied for Camp in the past 3 years, you already have a Family Account. Call 415-831-6800 to verify.

1. go to sfrecpark.org/register - **click the Account Tab, click the Create New Family Account button**
2. go to McLaren Lodge M-F 9-5

How do I register for the lottery?

Camp Mather Family Camp lottery registration is online only at sfrecpark.org/register.

If SF Residents get priority, why does it seem that there are so many non-residents at camp?

Only the lottery applicant must be a documented SF resident in order for the reservation to be processed with the resident registrations. The reservation holder can bring anyone they wish to camp with them.

We are a low-income family. Do you offer a discounted rate for needy families?

Low-income, SF Resident families can register in the lottery and request a Campership. If awarded, documentation will be required to retain the reservation. Low-income is defined as having a household income of less than 250% of Federal Poverty Level. For a family of 4, this would be less than \$66,000. If you meet that income threshold and can provide proof of household income, please indicate that on the lottery application.

How do I find out if I got a reservation?

Applicants will either receive a reservation invoice or a waiting list letter around the end of February or early March.

Please don't call us – your calls slow our processing down.

What are "meals?"

All reservation holders and overnight guests must purchase meals. The reservation holder is the only one required to have a full week of meals. There are two meal plans: adult and child. Child meals are for children 12 & under. Please bring proof of age for your children under 12 to check-in.

One of my guests is only staying for 2 nights. Can I buy daily meals?

You can book your overnight guests by the day. If you're not sure about your guests' schedules, you can buy meals for them at check-in at camp. Reservation staff must charge a \$23 change fee for all changes to your meals.

I want to add a guest meal to my reservation. How do I do that?

You can add guest meals, remove guest meals, or substitute guest meals (up to maximum cabin capacity) for a \$23 charge until the final payment has been made. After your final payment has been made, you may only add or substitute guest meals of the same type (child for child, adult for adult, etc.)

How do I cancel my reservation?

You may cancel your reservation 30 days prior to your rental. Cancellations must be emailed only to matherreservations@sfgov.org. See our cancellation policies in the Rules and Regulations for more information.

Can I cancel a guest meal?

You can cancel a guest meal prior to your final payment for a \$23 change fee. There will be no refunds for meals within 30 days of your arrival date.

When are payments due?

An initial payment of \$200 non-refundable deposit is due upon receiving your reservation or must be paid by March 14th. This payment holds your reservation until your final payment is due. Final payments are due 30 days before your rental begins. Postmarks will be accepted.

What if I don't pay my final bill on time?

If payments are not received by the due date, your reservation will be cancelled. If you contact us prior to cancellation, a late fee of 5% of the total reservation will be applied to your bill.

How does the waiting list work?

All lottery applicants who do not get a reservation from the lottery will be placed on a waiting list. Placement on the list is by lottery number but the chances of getting a reservation off the waiting list is based on the applicant's week and cabin/tent site sizes. For example, if the 10 families above you on the list didn't choose the same weeks as you, you may be first on the list for your week choices. You will receive a call from reservation staff if a rental is available.

How can I check my status on the waiting list?

The waiting list will be posted online at sfrecpark.org/campmather in early April and will be frequently updated.

I forgot to register for the lottery. Can I add my name to the waiting list?

Sorry but due to such a large number of lottery applicants, we cannot add additional requests to the waiting list. We occasionally have a couple cabins available after placing lottery registrants. We will post available cabins online after April.

What is a day pass and how do I get one?

A day pass allows public access to the lake area and pool at Camp Mather for the day only from 8am until 7pm. Passes must be purchased at the camp office each day. Each day user will be given an identifying bracelet. All Day Use guests must be fully vaccinated and will be required to show proof of vaccination.

Can day pass users purchase meals?

If available, day users may purchase individual meals (breakfast, lunch, or dinner) to access the dining room. Please inquire at the Camp Mather check-in office for Day Use meal availability. **No Day Use Fees will be sold all day Saturday or Sunday until 2 pm.**

What else should I know?

It is extremely important that you read and understand the Camp Mather Rules and Regulations when they are posted online at [Sfrecpark.org/campmather](https://sfrecpark.org/campmather) You should also go to campmather.com for information about Camp Mather such as what to bring and other fun facts.