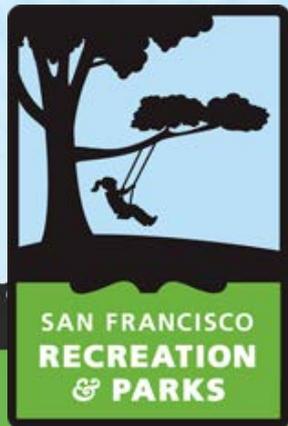


Pilot Neighborhood Tennis Courts Online Reservation System



Inspire, Connect, Play!

Agenda

- Background
- Review of Proposed Reservation System
- Public Comments and Questions
 - Neighborhood user questions and concerns
 - The New System
 - How it works – limits and times
 - Court locations and particular courts reserved
 - Pickleball Issues



Background



- SFRPD Available Tennis Courts
 - 21 Tennis Courts (6 pickleball) in Golden Gate Park
 - Only courts that can be reserved in advance.
 - 147 Neighborhood Tennis Courts
 - All walk up and wait your turn
 - Generally one set only if someone is waiting
 - Difficult to play a full match or plan to meet
- GGP Tennis Courts Closing April 19
 - No reservable public courts in the city

Background



- SFRPD Available Pickleball Courts
 - Golden Gate Park
 - 6 Pickleball courts
 - Can be used as 2 tennis courts
 - Only courts that can be reserved in advance.
 - 2018 Louis Sutter
 - Added 6 dedicated Pickleball courts
 - June 2018 – Julius Khan
 - Added 6 pickleball Courts
 - Can be used as 2 tennis courts
 - Striped in contemplation of GGP closure to provide courts nearby



Reason for Changes

- Historically RPD Had a Plan to Implement a Reservation System for Neighborhood Courts
 - With Development of online reservations, it is easy and low cost to implement
 - Identified neighborhood sites with multiple courts or low use as the best courts to implement
- Closures of GGP Courts
 - Triggered moving forward



Sites for Pilot

- Alice Marble Courts (2 of 4)
- Balboa Park Courts (2 of 4)
- Crocker Amazon Courts (1 of 3) - Lighted
- Dupont Tennis Courts (2 of 4)
- Joe DiMaggio Courts (1 of 3)
- JP Murphy Courts (1 of 3)
- Julius Kahn Courts (2 of 4) - Pickleball Option
- John McLaren Courts (4 of 6)
- Moscone Courts (2 of 4) - Lighted
- Mountain Lake Courts (2 of 4)
- Parkside Courts (2 of 4)



Comparison of Reservable Courts

- Current Golden Gate Park
 - 21 Tennis Courts
 - 6 Pickleball Courts
- Online Reservation System
 - 21 Tennis Courts
 - 6 Pickleball Courts



Comparison of Reservable Courts

- Proximity to Golden Gate Park:

Distance from GGP	Reservable Courts		
	Tennis	Pickleball	
Less Than 1 mile	0	0	
Less Than 1.5 miles	4	6	JK, Mountain Lake
Less Than 2.5 miles	7	6	Above Plus JP Murphy, Dupont
Less Than 3.5 miles	14	6	Above Plus Alice Marble, Joe D, Moscone, Parkside
More than 3.5 miles	7	0	Balboa, Crocker, McLaren
Total Reservable Courts			
Current	21	6	
New System	21	6	



Proposed Pilot System

- 1.5 Hour Reservation Slot
- No More Than One Per Day Per Person
- No More Than One Week In Advance
- No Fee
- Some Times Not Available
 - Senior Programs
 - High School Programs
 - RPD Programs
 - USTA Matches (McLaren Only)



GGP Programs Relocated

- RPD Program
 - Summer Camp – moved to Dupont
 - Junior After School Programs – moved to JP Murphy
 - Other programs – variety of neighborhood courts
- Senior Morning Programs
 - Relocated to a Combination of Julius Kahn, Dupont, JP Murphy and Hamilton
 - Both Tennis and Pickleball
- High School Tennis Matches
 - Historically only practices on Neighborhood courts
 - Now matches will be on Neighborhood courts
- Note: 2 courts at Rossi will be closing for Pool Renovation



Challenges for New System

- Public Awareness
 - Public unaware of the new system may be unwilling to give up a court
 - Key – Good Signage and Communication
 - Over time, it will work – our athletic fields operate by reservation
 - If there is a problem – will need to reach park patrol



Challenges for New System

- Teaching Pros
 - System could be overwhelmed by unauthorized teaching pros
 - System is not for use for lessons except a parent/child situation
 - Difficult to distinguish
 - Report unauthorized use and we can block account



Challenges for New System

- Overbooking
 - Proposed reservation system is free
 - Concern that people will book in case they want to use it as there is no cost
- Solution
 - Limit accounts to one booking per day and three bookings per week (we could adjust to limit it to one per week)

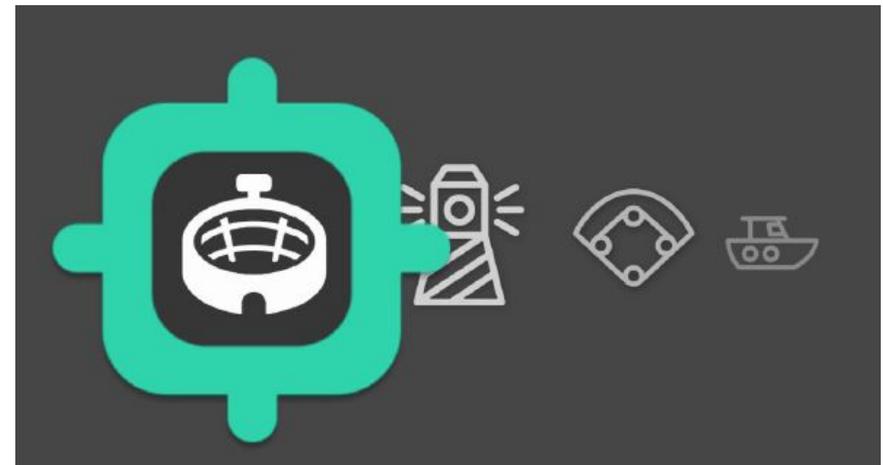


Online System

- Phone- and Computer-Friendly



Find the perfect spot
for your everyday activities



Which spot will you discover today?

With Spotery you can find the perfect spot for your everyday activities!

which city? which category? event type

search more filters

[San Francisco Rec & Park Users: Click Here!](#)

Spotery landing page

1. Log in
2. San Francisco Rec & Park Users: Click Here!



San Francisco Recreation & Parks

San Francisco, CA, USA

Need another good reason to love the City by the Bay? How about this one: more green space than any other municipality in the United States. Our recreation and parks system makes the most of an incomparable natural setting, with more than 220 parks and places for you to enjoy throughout the city. Start here to find locations, amenities, hours and more, then get out and play! The San Francisco Recreation and Park Department's Mission is to provide enriching recreational activities, maintain beautiful parks and preserve the environment for the well-being of our diverse community.

Field Draft

Youth sports teams participating in the Spotery draft, please click on "Field Draft" button.

Tennis court availability

SFRPD is piloting a program to offer online reservations of neighborhood tennis courts while the Golden Gate Park Tennis courts are closed. To find available tennis courts, please click either on the pictures or the green button titled "Our Spots".

our spots



spot team coach?

field draft

all our spots

our spots

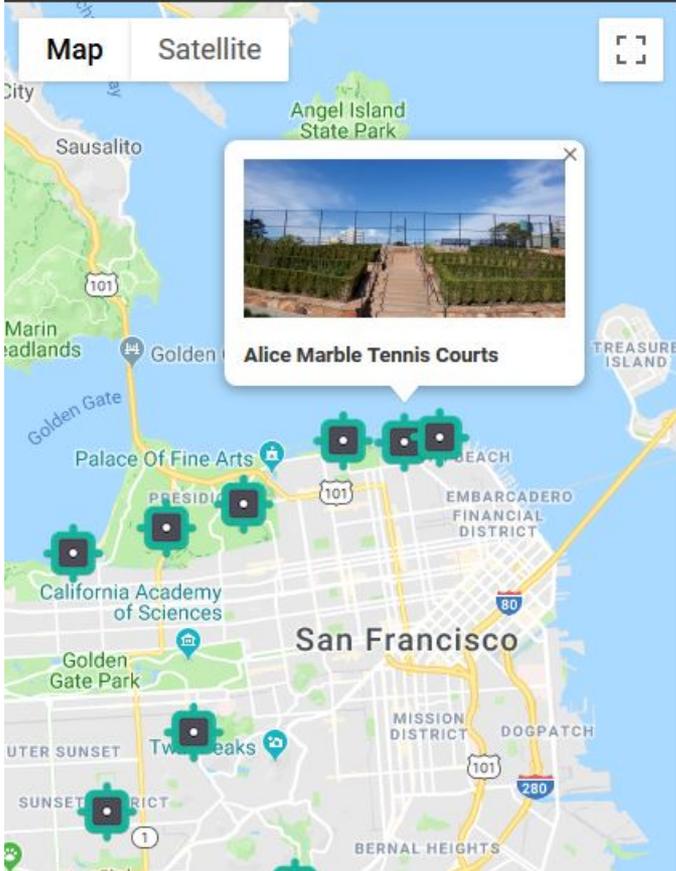
instant booking availability

March 2019						
SUN	MON	TUE	WED	THU	FRI	SAT
24	25	26	27	28	1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31	1	2	3	4	5	6

search

San Francisco Rec & Park landing page

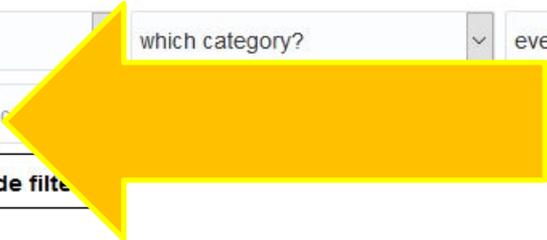
1. Note Tennis Court Availability
2. Click "our spots"



San Francisco which category? event type

3/18/2019

search hide filters



Alice Marble Tennis Courts
 San Francisco Recreation & Parks

Each time slot has a fixed duration of 90 minutes

05:00 PM **Book Now** 8:00 PM 09:30 PM

06:30 PM - FREE



Balboa Park Tennis Courts
 San Francisco Recreation & Parks

Each time slot has a fixed duration of 90 minutes

04:30 PM 06:00 PM 07:30 PM 09:00 PM

Tennis Court Availability landing page

1. Search by date
2. Book 1.5 hour slot by court
3. Click once to Book Now, click again to confirm

Reservation # 61937

Booked

[Print Preview](#)



spot Alice Marble Tennis Courts

owner San Francisco Recreation & Parks ([Ask the owner](#))

by Jessica Hing

date Mar 18, 2019 6:30 PM - 8:00 PM

Pricing details

This facility is free

Documents

[Add Document](#)

Reservation history log

3/18/2019 4:59 PM

Jessica Hing

Booked

Spot has been booked!

Sample booking

- You're booked!
- Click on Print Preview to see permit.



San Francisco Recreation & Parks
501 Stanyan St
San Francisco CA 94117
Permits & Reservations (415) 831-5500



Reservation # 61937

Booked

reservation details

spot Alice Marble Tennis Courts

by Jessica Hing

dates March 18, 2019 6:30 PM to 8:00 PM

contact information

address

email

phone 4158316856

Sample Permit

- Present this permit upon request.
- Get out and play!

Reservable Courts

- 11 tennis complexes
- 21 reservable courts

sport team coach?

field draft

all our spots

our spots

instant booking availability

< March 2019 >

SUN	MON	TUE	WED	THU	FRI	SAT
24	25	26	27	28	1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31	1	2	3	4	5	6

search

The screenshot shows the Spotery website interface. On the left is a map of San Francisco with several green location markers. On the right is a search results page for "Alice Marble Tennis Courts" in San Francisco. The page includes a search bar with "San Francisco" and "3/20/2019" entered, and a "search" button. Below the search bar, there are two rows of time slots for booking: 05:00 AM, 06:30 AM, 08:00 AM, 09:30 AM, 11:00 AM, 12:30 PM, 02:00 PM, 03:30 PM, 05:00 PM, and 06:30 PM, 08:00 PM, 09:30 PM. The page also includes a "Grid view" button and a "list your spot" button.



Thank you!

Questions? Comments?

