



London N. Breed, Mayor  
Philip A. Ginsburg, General Manager

## **CAMP MATHER – SUMMER 2020**

### **Reservation Rates, Rules and Regulations**

**Registration for the Camp Mather lottery opens on Monday, December 2, 2019 at 10:00 AM  
and closes on Sunday, January 5, 2020 at 11:59 PM.**

You must read and agree to the rules and regulations listed below before applying for the Camp Mather Lottery.

#### **LOTTERY REGISTRATION**

- Apply for the Summer 2020 Camp Mather Lottery at [sfrecpark.org/register](http://sfrecpark.org/register), Activity # 24064
- You do not pay any registration fee to apply. However, if you receive a reservation, a \$200 deposit/fee will be automatically charged to your saved credit card on 2/28.
- All registrations will be divided into San Francisco resident and non-resident applicants and will be processed based upon a random selection process. All resident requests will be processed before non-residents. Please allow 4-6 weeks for your registration request to be processed. Visits and telephone calls before this time delay the process. All inquiries must be sent via emails to [matherreservations@sfgov.org](mailto:matherreservations@sfgov.org).
- Only one registration per family or household. You will need a Family Account set up to register for the lottery. If you have trouble accessing your account, please call 415-831-2715. If you don't have an account, you can create one online at [sfrecpark.org/register](http://sfrecpark.org/register).
- There will be a separate lottery for those requesting a Campership. Rec Activity Scholarships will qualify low-income applicants and may be applied for 50%-100% for rental fees and 50% for meal fees.

#### **SF RESIDENT AND NON-RESIDENT LOTTERIES**

- IF you live in SF or own property in SF, you will be placed in the SF Resident Lottery. If you do not live or own property in SF, you will be placed in the Non-Resident Lottery.
- Proof of SF residency is required to be included in the SF Resident Lottery.

#### **RESIDENCY VERIFICATION**

- Link to upload proof of SF Residency:  
<https://fs7.formsite.com/adonnelly/CampMatherResidencyProof/index.html>
- Original Documentation Required Applicant must provide a picture ID and one (1) proof of home address that includes the name and address.
- Any of the following documents is acceptable:
  - Utility service contract, statement or payment receipts; from different agencies such as
  - PG&E, water, cable, or garbage within 45 days (no cell phone bills will be accepted)
  - Homeowner's or renter's insurance policy, must be current
  - Property tax payment receipts must be current assessment year.



- Grant deed, title of property with the applicant name (or spouse name)
- Rental property contract, lease, or payment receipts within 45 days
- Both automobile registration and auto insurance policy (declarations page), must be current
- (count as one proof)
- Correspondence from a government agency within 45 days
- Pay stubs, within 45 days
- Section 8 agreements, must be current

### **CAMPERSHIPS**

- We now offer 6 slots per week for low-income San Francisco resident families to attend Camp Mather at a discounted rate. Low-income is defined as having a household income of less than 250% of Federal Poverty Level. For a family of 4, this would be less than \$63,000. If you meet that income threshold and can provide proof of household income, please indicate that on the lottery application. For more information, please click the link <https://sfrecpark.org/camp-mather-2020/>. Rec Activity Scholarships will qualify low-income applicants and may be applied for 50%-100% for rental fees and 50% for meal fees.

### **RESERVATIONS:**

- Reservations will be made for 6 nights with Sunday arrival at 2pm and Saturday check out at 10am only.
- Reservation holders may NOT swap, sell, or give away reservations or meals. The registered customer must be present at check-in at camp and be able to show valid California ID to be admitted to camp and to sign-in guests.
- The reservation holder must check in all guests. Guests will not be admitted to camp unless reservation holder is present. If the reservation holder is not checking in on the first day of the reservation, they must inform the Camp Office at (209) 379-2284 of when they will be checking in. Failure to inform the Camp Office could result in cancellation of your reservation.
- If you receive a reservation, you will not be placed on the waiting list. If you do not receive a reservation, you will automatically be placed on the waiting list for your 3 weeks choices ranked by lottery number. Applicants on the waiting list must accept their first offer of any of their choices of weeks/cabin size or they will be removed from the waiting list.
- Proof of an ambulatory disability is required for guests requesting wheelchair accessible cabins. Acceptable proof will be a copy of applicant's disability card forwarded by mail and postmarked by January 5, 2020.
- Proof of age for youths 12 and under is now required at check-in at Camp Mather. Acceptable proof includes birth certificate, immunization card, health insurance card, student ID card, or California ID card. If you cannot provide proof of age for youths 12 and under at check-in, you will be charged the full adult overnight guest/meal plan price for that child.
- Applicants may rent EITHER one cabin or one tent site (bring your own tent!), not both.

- Infants (under 24 months) are not included in the occupancy count. We do not provide baby cribs.

Please be aware that the minimum capacity for each cabin is one person (the reservation holder) and the maximum capacity for each cabin is the cabin size (including the reservation holder). Do not request a cabin that has a capacity less than the number of people who will be staying in the cabin.

#### **OVERNIGHT GUEST/MEAL PLAN:**

All overnight guests are required to purchase an overnight guest/meal plan, even guest with specific food restrictions. This rate includes meals from dinner on the day of check-in through breakfast on the day of check-out and includes activities for that time period. Three meals a day are served cafeteria style. We do make accommodations for food allergies. Our menu offerings reflect growing food trends such as gluten-free dishes. We do not, however, offer an exclusive gluten-free fare.

Rates are per person and do not include the required 7.25% sales tax. The reservation holder is required to pay the full weekly rate. All overnight guests must pay either a weekly or daily rate, based on the number of nights they stay with the reservation hold.

#### **DAY USE**

- No Day Use Fees will be sold on Saturday or Sunday until 2 PM.
- Individuals who are not listed on your confirmation and do not have wristbands are considered unregistered guests. A day use fee is required for all unregistered guests. This fee allows access to camp facilities but does not include activities, meals, or overnight accommodations.
- Unregistered guests must vacate the Camp by 7pm. Non-registered guests are not allowed overnight privileges and will be subject to fines of \$108 per night

#### **PAYMENT INFORMATION:**

- Once you receive your reservation confirmation, an **initial deposit of \$200 will be automatically charged to your saved credit card, on February 28th** in order to retain your reservation
- **All final payments must be received by March 13th.** Late payments will not be accepted. If payment is not made by March 13th, the reservation will be immediately cancelled.
- If you are not able to pay your final invoice by March 13th and would like to discuss a payment plan, you will need to contact the reservation desk prior to March 13th to avoid cancellation.
- A change fee of \$20 is charged each time you request for lottery registration changes or reservation changes.

#### **CANCELLATIONS:**

- All reservation cancellations must be made by emailing your cancellation request to [matherreservations@sfgov.org](mailto:matherreservations@sfgov.org). Cancellations cannot be made over the telephone.
- Cancel lottery application/registration before 1/5/20 = no fee
- Cancellation 30 days or more prior to reservation date = 50% total fees; no refund of \$200 deposit.
- Cancellation less than 30 days prior to reservation date = no refund

[Cabin & Meal Rates](#)

## **REFUNDS, AND GUEST MEAL POLICIES**

- NO REFUNDS if you check in late or check out early.
- Reservations are not interchangeable.
- You may add or substitute guests up to your cabin/tent site maximum capacity up to one week prior to your arrival date but you will incur a \$20 processing fee for each addition/change.
- Guests may not exchange reservations, sell unused overnight guest/meal plans or sell available cabin space for use of extra overnight guest/meal plans.
- You must remove overnight guest meals from your reservation at least 14 days prior to your arrival date but you will incur a 20% fee for each paid meal.
- There will be no refunds of guest meals less than 14 days before your arrival date.
- Cabin location preferences (Lakeside / Dining Hall Side) are not guaranteed.
- If you do not receive your location preference and choose to cancel your reservation, you will still be charged the cancellation fee.
- No refunds due to leaving camp early for any reason, including due to acts of nature, except in the case of an official evacuation.

## **PARTIAL STATEMENT OF OTHER RULES AND REGULATIONS**

**FEDERAL STATE AND LOCAL LAWS:** All guests agree to abide by all Federal, State, and Local laws. The Camp Manager and staff have responsibility and authority for enforcement.

**PLEASE REREAD** the "CANCELLATION, REFUNDS, GUESTS, AND CHANGES TO RESERVATIONS" portion of the Camp Mather Rates & Regulations document posted on the Camp Mather page at [sfrecpark.org](http://sfrecpark.org).

**FINAL PAYMENTS:** Final payments must be made by the set date (3/13/2020). If the final payment is not postmarked by the due date indicated on this notice, the reservation may be cancelled without further notice.

**PROOF OF AGE REQUIRED:** Proof of age for youths 12 and under is now required at check-in at Camp Mather. Acceptable proof includes copy of birth certificate, immunization card, health insurance card, student ID card, or California ID card. If you cannot provide proof of age for youths 12 and under at check-in, you will be charged the full adult overnight guest/meal plan price for that child.

**CHECK-IN AND CHECK-OUT:** Check-in at 2pm on Sunday. Check-out at 10am on Saturday. If you will not be checking in on the first day of your reservation, you must call the Camp Mather office (see number below) to let them know. All guests of camp will be required to check-in and check-out of camp. The telephone number to Camp Mather is (209) 379-2284. You may send mail and correspondence to Mather Family Camp, 35250 Mather Road, Groveland, California 95321.

**MEALS:** The first meal available upon check-in is dinner, served from 5:25p.m.-6:15p.m. We cannot hold dinner for you on that day if you arrive later than this time.

**ADULT SUPERVISION:** All guests under 21 years of age must be supervised by the adult reservation holder in the cabin or tent site over night during sleeping hours.

**NO VEHICLES:** No sleeping overnight in vehicles or campers. All vehicles must be parked in the approved space unless otherwise authorized by the Camp Manager.

**INCLEMENT WEATHER POLICY:** If the roads leading to camp are closed by the appropriate authorities (CHP or local sheriff's personnel) then all paid-in-full applicants will be entitled to a partial refund. However, should the roads re-open and a refund is applicable and requested, then it will be based on the number of days that camp was accessible. Heavy rains or snow during the week of a Camp Mather session, will not entitle guests to refunds.

**CUSTOMER IDENTIFICATION:** To check in, all registered reservation holders must provide the copy of their reservation contract and their California ID showing the same address as the contract. If your ID doesn't reflect your current SF resident address, you must provide proof of residency or pay the non-resident rate. Guests are not required to provide identification.

**QUIET ENJOYMENT AND RESPECT FOR OTHERS:** Camp "Quiet Period" begins at 10:30p.m. and ends at 8:00a.m.

**BICYCLE SAFETY RULES:** Each guest at camp will observe all bicycle safety rules of the road and park or ride bikes in the designated areas. Children under 18 are required to wear a helmet when riding a bicycle.

**SKATEBOARDS & SCOOTERS:** Motorized skateboards and scooters are not allowed in Camp.

**NEW ROPES COURSE:** No campers are allowed in the ropes course area at any time unless accompanied by a staff person or participating in staff led activities.

**IDENTIFICATION WRISTBANDS:** All registered guests are issued an ID wristband upon arrival. These wristbands should not be removed while at camp. You may not obtain a meal without a wristband. Replacements are \$10.

**NO FIRES:** Due to the tremendous fire risk, no camp fires, camp stoves, or open flame devices are allowed on the premises. All Camp Mather sanctioned camp fire programs will be supervised by Camp Mather staff.

**PETS:** Pets are not allowed at Camp Mather. Please call ahead to alert us to your bringing an ADA dog.

**COMPLETE COPIES OF CAMP RULES, REGULATIONS AND POLICIES ARE AVAILABLE AT THE CAMP MATHER OFFICE, ON-SITE, NEAR THE CAMP STORE.**